List of attachments for Nursing Annual Report FY2013 (July 2012 thru June 2013)

First line is title - second line is description

**Baylor Health Care System Office of the Chief Nursing Officer**
- List of VPs, Directors and Program Manager involved in the daily running of the Corporate CNO Office

**Baylor Health Care System Hospital Facilities**
- List and map locating 14 hospitals of BHCS

*D Magazine, Excellence in Nursing*
- List of nurses from Baylor who were award recipients and finalists for DFW Metroplex

**Great 100 Nurses**
- List of 27 nurses representing Baylor who received this award.

**Chief Nursing Officer’s Top Accomplishments**
- The CNO of each of the 14 hospitals identified their top nursing accomplishments

**System Nursing Council Accomplishments**
- The following system councils identified their top accomplishments:
  - Nurse Manager Council
  - Staff Nurse Council
  - Critical Care Council
  - Emergency Department Council
  - Women’s Executive Council

**Publications, Podium and Poster Presentations**
- Comprehensive list of nursing staff and leadership who have had items published, invited to speak as podium speaker and have presented posters at conferences locally, state level, nationally and internationally.

**Achieving Synergy in Practice through Impact Relationships and Evidence (ASPIRE) Projects**
- List of RNs, in facility order, who were conducting an ASPIRE research project during FY2013

**Texas Christian University Fellowship FY2013**
- List of RNs, in facility order, who were accepted into the TCU fellowship program and the research projects each conducted

**Nursing Research and Evidence-Based Practice Summit Agenda and Presentations**
- March 27, 2013 Agenda and list of presentations and research

**Nursing Evidence-Based Practice Research Studies**
- Nursing Evidence-Based Practice Research Studies, in facility order, and the RNs who lead each project
Nursing Organizations in which Baylor Nurses are represented
List of RNs who are members of nursing organizations: local, regional, national and international

University of Texas at Arlington / Baylor Health Care System Cumulative Enrollment 2008 thru FY2013
Initial BSN Academic Partnership Program with UTA School of Nursing enrollment statistics

Nursing Quality Graphs for FY2013
- Adult ICU Ventilator-Associated Pneumonia 2007 – June 2013
- Pressure Ulcer Prevalence
- BHCS Falls and Falls with Injuries
- Patient Satisfaction – Inpatient
- Patient Satisfaction – Outpatient
- Patient Satisfaction – Emergency Departments
- Patient Satisfaction – HCAHPS – Percent Top Box
- Practice Environment Scale – Total Score
- Practice Environment Scale – Nursing Participation in Hospital Affairs
- BHCS Direct Patient Care RNs percent with a BSN or higher
Baylor Health Care System Office of the Chief Nursing Officer

The Office of the CNO is a busy office that helps keep nursing and nurses’ careers at Baylor stimulating and dynamic. Every day, their mission is to advocate for nursing in the areas of professional development, operations, advancing nursing practice, workforce and leadership development, research, support services and human resource strategies. The three vice presidents from this office support Baylor’s chief nursing officers and leaders in developing, standardizing, and implementing best evidence-based nursing practices, and they all share the mission to support every Baylor hospital on its Magnet® journey. In many ways, they are the glue that binds nursing together across the system; the cheerleaders who recognize and celebrate achievements; and the nurturers who are committed to the strong, competent nurses throughout the System.

Rosemary Luquire, PhD, RN, FAAN, NEA-BC  
Senior Vice President  
Corporate Chief Nursing Officer

Dora Bradley, PhD, RN-BC  
Vice President  
Nursing Professional Development  
Associate Dean, Baylor University Louise Herrington School of Nursing

Gary Hamrick, MS, RN, CPHQ, NEA-BC  
Vice President  
Nursing Operations

Susan Houston, PhD, RN, FAAN, NEA-BC  
Director  
Nursing Research  
Associate Dean of Research (Interim)  
Baylor University Louise Herrington School of Nursing

Susan Rossow, MSN, RN  
Director  
Nursing Support Services  
Reward Staffing

Remy Tolentino, MSN, RN, NEA-BC  
Vice President  
Nursing Workforce and Leadership Development

Roxanne Schroeder, BSN, RN-BC  
Program Manager  
Nursing Policy and Procedures

Amy S. Tawney, MBA, SPHR, HCS  
Director  
Human Resources Strategic Services
Baylor Health Care System Hospital Facilities

A Baylor University Medical Center
B Baylor Jack and Jane Hamilton Heart and Vascular Hospital at Dallas
C Our Children’s House at Baylor
D Baylor Specialty Hospital
E Baylor Medical Center at Carrollton
F Baylor Regional Medical Center at Plano
G Baylor Regional Medical Center at Grapevine
H Baylor Medical Center at Irving
I THE HEART HOSPITAL Baylor Plano
J Baylor Medical Center at Garland
K Baylor All Saints Medical Center at Fort Worth
L Baylor Medical Center at Waxahachie
M Baylor Medical Center at Southwest Fort Worth
N Baylor Medical Center at McKinney
Four Baylor nurses were named to D Magazine's annual list of top nurses in North Texas. In all 16 Baylor nurses were nominated for the awards, which judged nurses in 21 categories, including cardiology, general practice and leadership. Local hospitals, private practices, doctors and patients ranked nurses on how well they "impacted their lives, communities and profession," according to the magazine.

**Award Recipients**

- Dora Bradley, PhD, RN-BC, Baylor Health Care System
- Jo Darling, BSN, RN, OCN, Baylor Irving
- Susan Houston, PhD, RN, FAAN, NEA-BC, Baylor Health Care System
- Cherie Adams, RN, Baylor Fort Worth

**Finalists**

- Brenda Blakely, MSN, RN, CMSRN, Baylor Plano
- Betsy Brecheen, RN, Baylor Fort Worth
- Cheryl Cameron, MSN, RN, CCRN, The Heart Hospital
- Sherry Garner-Sutton, BSN, RN, CPEN, BUMC at Dallas
- Lori Morrison, RN, HealthTexas
- Kristine Powell, MSN, RN, CEN, NEA-BC, BUMC at Dallas
- Sheila Powell, RN, CCRC, Baylor Research Institute
- Jame Restau, MSN, RN, ACNS-BC, OCN, Baylor Irving
- Deadra Thomas, BSN, RN, Baylor Carrollton
- Remy Tolentino MSN, RN, NEA-BC, Baylor Health Care System
- Nancy Vish, RN, PhD, NEA-BC, FACHE, Heart and Vascular Hospital
- Janice Walker, MBA-HCM, BSN, RN, NEA-BC, Baylor Fort Worth
The 2013 list of Great 100 Nurses of DFW includes 27 Baylor nurses. The prestigious award is an integral part of the North Texas nursing culture, providing recognition to boost nursing satisfaction and engagement. These nurses were honored at the 22nd Annual Great 100 Nurses Celebration on May 8 at the Morton H. Meyerson Symphony Center.

- Kandace Anderson, BSN, RNC, Baylor Fort Worth
- Lisa Block, BSN, RN, CNML, Baylor Grapevine
- Sandra A. Carey, MS, MPH, CCRN, ANP-BC, Baylor Grapevine
- Charlene Cink, MS, RN, BUMC at Dallas
- Jane Dempster, MBA, BSN, RN, BUMC at Dallas
- Kimberly Ewton, BSN, RN-CBN, CNOR, RNFA, Baylor Grapevine
- Sue Gillingham, RN, Baylor Grapevine
- Beth Houser, RN, DNSc, FNP, NEA-BC, Baylor Grapevine
- Lisa Inmon, RN, CCRN, CEN, Baylor Irving
- Kelley Isringhaus, RN, CMCRN, Baylor Grapevine
- Nettie Kuhn-Verdi, BSPA, RN, CPHRM, Baylor Health Care System
- Christa Lambert, BSN, RN, CEN, NE-BC, Baylor McKinney
- Susamma Mathew, RNC, BUMC at Dallas
- Micky McDaniel, BS, RN, TCCN, Baylor Grapevine
- Sharla McDaniel, BSN, RNC, BUMC at Dallas
- Buffy Miller, BSN, RN, Baylor Grapevine
- Sheila Morooco, MSN, RN, RNC-NIC, Baylor Grapevine
- Margaret (Marty) Murff, MS, RN, NE-BC, Baylor McKinney
- Roselyne Otieno, BSN, RN, Baylor Grapevine
- Bella Pepito, BSN, RN, CEN, Baylor Irving
- Christine Roberts, BSN, RN, PCCN, Baylor Grapevine
- Sajida Salim, RN, PCCN, Baylor Irving
- Nancy Smith, MS, RN, PCCN, Baylor Grapevine
- Monica Spencer, MSN, APRN, FNP-C, BUMC at Dallas
- Sindhu Sudheer, RN, ONC, Baylor Irving
- Denise Taggart, RN, ADN, CAPA, CLNC, Baylor Irving
- Robert Haydon Williams, MBA, BSN, RN, NEA-BC, Heart and Vascular Hospital
Baylor Heart and Vascular Hospital

Nancy Vish, PhD, RN, NEA-BC, FACHE
President / Chief Nursing Officer

- Magnet Re-designation: Approximately 6.9% of registered hospitals in the U.S are Magnet-designated and only 2% of hospitals are re-designated.
- Achieved Heart Failure Accreditation: BHVH is one of 82 registered hospitals in the United States with this accreditation.
- Beacon Award for Excellence for ICU patient care: Only 3.5% of ICU’s in the Nation have this prestigious award.
- Received Modern Health Care's Best Places to Work
- Achieved Press Ganey Summit Award Winner: Third year in a row
- BHVH receives AHA Mission: Lifeline Gold Quality Achievement Award
- Received American College of Cardiology Foundation's NCDR ACTION Registry-GWTG Platinum Performance Achievement Award.
- Guardian of Excellence: Maintained 95th percentile or higher on performance for period May 2012 to April 2013
- Becker's Hospital Review: Named one of the nation's best & Top 51 hospitals that patients would definitely recommend
- Named one of Joint Commission's Top Performers on Key Quality Measures.
Baylor Medical Center at Carrollton

Barbara Vaughn, BSN, MS, RN, CCM
Chief Nursing Officer

- Increased percent RNs with BSH or above degrees from 57% (2011) to 61% (2012) to 71% (2013)
- Nationally certified nurses currently at 22.4%
- Completed 5S Project in the Operating Room to use as a model for other rooms under construction
- Successfully opened Cath Lab and established average door to balloon time of 65.5 minutes
- Standardized ECG monitoring equipment with Care Flight which decreased door to balloon time by 14 minutes during patient transport
- Established Emergency Department / Emergency Medical Services (EMS) Council for case review and data sharing
- Standardized Bi-pap adaptors in EMS to prevent any discontinuation in oxygen administration to patients admitted from the field to Emergency Department
- Implemented interprofessional Intensive Care Unit rounding to reduce ventilator mortality
- “0” Neonatal Intensive Care Unit Central Line Infections in FY12 and FY13
- Implemented “Coffee with the Cabinet” where employees are invited to have conversations with senior leadership about any topic or issue
- Pilot site for Qualitick, a real time patient feedback program utilized in the Emergency Department
- Implemented Servant Sixty Leadership Rounding on patients
- Implemented the Patient Service Bundle for all departments
- Implemented Stroke Hub and spoke Model (Drip and Ship) between Baylor Carrollton and BUMC for Stroke patients requiring TPA
- Implemented the National Emergency Department Overcrowding Scale (NEDOCS) to improve patient flow in the Emergency Department
- Implemented Advanced Practice Nurse Model for Ortho, Neuro and Bariatric Services
- Converted to the Hospira pump: Implementing the Med Net Safety feature maintaining a compliance rate of 69-71%
- Centralized Room Control
- Standardized and deployed new crash carts throughout the facility
- Rolled out new defibrillators and new cardiac monitoring equipment throughout the facility
- Installed new nurse call system throughout the facility
- Instituted the QS and Hugs Systems for Women’s Services
- Obtained Heart Failure Accreditation from the Society of Cardiovascular Patient Care
- Recognized by The Joint Commission as a National Top Performance in Quality
- Received full three year accreditation by The Joint Commission
- Recognized by Consumer Reports as one of Texas’ Safest Hospitals
- Receive Certificate of Recognition as a “Silver Member” of the Carter Bloodcare Premier Partners program
Baylor Medical Center at Garland
Jane T. Cook, MSN, RN, NEA-BC
Chief Nursing Officer
- Bill Aston Quality Award
- GISD Health Awareness project
- Implemented NICHE initiative
- Cath Lab Survive Don’t Drive
- TAHQ Annual Conference Poster Winner 1st Prize – “PIE Give me PIE (Psychiatry In-service Education): Improving Nurse Interaction with Patients with Psychiatric or Behavioral issues
- PhD prepared nurse

Baylor Medical Center at Irving
Brenda Blain, DNP, RN, BC, FACHE
Chief Nursing Officer / Chief Operating Officer
- BSN increased to 78%
- Certified RNs increased to 53%
- Continued CLBSI at Zero
- SCN and VAP at Zero

Baylor Medical Center at McKinney
Melissa Winter, MSN, RN, NEA-BC
Chief Nursing Officer / Chief Operating Officer
- Percent of RNs with BSN or above degrees at 74%
- Percent of RNs nationally certified at 35%
- Recognized a total of 91 employees at CNO quarterly breakfast
- Implemented a Nursing Excellence Scholarship program
- Provide and coordinate clinical rotations for 17 various high schools, colleges and universities
- Maintained ventilator-associated pneumonia (VAP) to zero for ICU and NICU
- First Baylor hospital to implement the QS interface where maternal health history and delivery summary data in QS are available for review in Allscripts
- LEAN ED to IP throughput team
- Reduced ED admit LOS from 6.5 hours to under 4.5 hours
- Increased percentage of patient discharged by 2pm from 32% to 45%
- Decreased IP LOS from 3.1 days to 2.8 days
- Voted Best Hospital and Best Emergency Department in McKinney and Allen
Baylor Medical Center at Waxahachie
Cindy Murray, MBA, MHA, RN, CENP, CNOR
Chief Nursing Officer / Chief Operating Officer

- Achieved Heart Failure Accreditation through Society for Cardiovascular Patient Care—October 2012
- Recognized by Joint Commission as a national top performer on key quality measures (Heart Failure, Pneumonia, SCIP)—September 2012
- Received three of eleven Quality Improvement Awards at the BHCS Bill Aston quality summit—October 2012
- FY 13 NDNQI PES survey results exceeded Magnet mean overall—September 2012
- FY 13 NDNQI PES survey results exceeded Magnet mean in all domains for Surgical Services and Emergency Services—September 2012
- Increased percentage of BSN prepared nurses from 39% to 54%—June 2013
- Increased certified nurses from 25% to 35%—June 2013
- Decreased inpatient LOS from 3.3 days to 2.7 for surgical telemetry unit—June 2013
- Emergency Services leads BHCS in LOS for discharged patients at 112 minutes—June 2013
- Surgical Services improvement initiative led to decrease in post-op nausea/vomiting for surgical patients from 43% to 20%—May 2013
- Surgical Services lean initiatives led to improved OR on-time starts from 24% to 75%, surpassing national benchmark of 72%—June 2013
- Emergency Department director, Faye Collins, recognized by Nurse.com as a regional finalist in leading and advancing the profession—June 2013

Baylor Regional Medical Center at Grapevine
Beth Houser, DNSc, RN, RNP, NEA-BC
Chief Nursing Officer

- 12 BRMCG nurses selected by the Texas Nursing Excellence Association 2013 Great 100 Nurses
- Emergency Room Patient Satisfaction sustained at 90%
- Increased compliance in Hospira Drug Library usage FY12 at 40.3% to 71.2%
- WBITs decreased from 22 to 14 in one year
- CAUTIs decreased from 50 to 10 in one year
- Patient Satisfaction HCAHPS composite score 76.2
- Clinical Value Analysis interprofessional Committee implemented with cost savings of $600K
- Oncology Nurse Navigator brought on-board to complement comprehensive oncology care
- Achieved Get with the Guidelines Gold Plus Award for Stroke from American Heart Association
- Earned Heart Failure Accreditation from the Society of Cardiovascular Patient Care August 2012
- Grand Opening Celebration of the new Patient Tower and Expansion at Baylor Regional Medical Center at Grapevine June 6, 2013
Baylor Regional Medical Center at Plano  
Ellen Pitcher, MSN, RN, MBA, NEA-BC, FACHE  
Chief Nursing Officer / Chief Operating Officer
- Designated as a Primary Stroke Center by the American Stroke Association/American Heart Association
- Multiple active Lean Projects with positive outcomes including
  - Pre-admit testing (PAT) - percent of patients seen through PAT prior to surgery increased from baseline of 36.6% to average of 82% (which improved communication between physician offices, patient teaching, patient satisfaction and wait times prior to surgery)
  - Inpatient discharge project – decrease in nursing lag time from 2.7 hours at baseline to average of 1.7 hours (37% decrease from baseline!) measured from when the physician order is written for discharge to actual discharge time

Baylor Specialty Hospital  
Kelli Terpstra, MSN, RN, NEA-BC  
Chief Nursing Officer / Vice President of Clinical Services
- Designated as NICHE Hospital
- Zero Ventilator Associated Pneumonia since 2005
- Implemented ACT 3, physician order entry in EHR
- Increased BSN RNs 65.5%-76%
- Decrease Catheter Associated Blood Stream Infections by 22%
- Decreased Catheter Associated Urinary Tract Infections by 30%
**Baylor University Medical Center at Dallas**  
*Claudia Wilder, MSN, RN, NEA-BC*  
*Chief Nursing Officer*

- BUMC / Central Region successfully implemented CPOM go-live and the KBMA go-live
- Initiated “Claudia’s Coffee Chats” and Nursing VP Town Halls
- Initiated Quality Nursing M&M Meeting  
  o HAPU rates reduced 25% across all BUMC units  
  o UTI rates were reduced by 10% across all BUMC units  
  o WBIT/WSIC reduced by 5%  
  o Nine out of 13 goals met at BUMC nursing for quality
- Reduction of the <39 week elective delivery rate to <2% (best practice for BHCS & North Texas)
- Developed a nurse driven ECMO program in 2 South ICU
- BUMC performed 43 heart transplants in FY13
- BSN Rate 66%
- Certification Rate 54.2%
- Decrease in restraints 40%
- Implemented “Go, Red, White and Blue Festival of Posters Day” on July 2, 2013, where 22 posters were presented by nurses from BUMC
- Implemented the ABCDE bundle to improve ventilator mortality on all Critical Care units.
- Breathe Team – reduced over sedation in ortho by 74% and hospital wide by 54% during FY13; developed the Louise Batz Story video (both clinical and community versions to share the personal story of over sedation).
- Implemented Model 1 – 100% reduction in WBIT events which was sustained for more than 56+ weeks (also significantly reduced, between nursing and lab, “no orders” and reported lab events in MIDAS)
- Developed 8 Comprehensive Unit-Based Safety Programs (CUSP) driving patient safety from grass root staff initiatives.
- Implementation of new Phillips Monitoring System in 4 units that equates to 86 beds in April, 2013
- Held 2 OR internships with 22 nurses educated and certification of 50% of OR nurses
- Performed the 2,000th surgical robotic case at BUMC
- Reduction in sitter usage by 44% from FY12 and decreased restraints by:  
  o 9.75% in critical care  
  o 0.36% in medicine  
  o 1.25% in med-surg  
  o 4.03% in blended acuity  
  o 5.00 in BMT
- Oriented 289 unlicensed staff (138 PCTs, 100 nurse techs and 51 Unit Secretaries).
- 34 Interns for Surgical Service line tiered internship. (FY 13 totals - Summer 2012 74 interns, Fall 2012 18 Interns, Spring 2013 113 interns)
- 290 undergraduate nursing students placed in clinical departments Fall 2013.
- 22 Advanced Practice nurses placed with licensed APRN preceptors thus far Fall semester 2013
- 62 undergraduate nursing students placed in clinical departments Summer 2013
- 5 APRN students placed Summer 2013 with licensed APRN preceptors Summer 2013
- 328 undergraduate nursing students placed in clinical departments Spring 2013
- 6 APRN’s with licensed APRN preceptors Spring 2013
• Two Emergency Department finalists for D Magazine Nursing Excellence Award – Kristine Powell and Sherry Garner-Sutton

• ED Sepsis Lean project resulted in:
  o Arrival to Antibiotics in < 3 hours compliance improved from 71% to 91%
  o Arrival to Antibiotics in < 2 hours compliance improved from 40% to 72%
  o Arrival to Antibiotics in < 1 hour compliance improved from 10% to 24%
  o Reduced average Arrival to Antibiotic time from 3:31 to 2:25

• BUMC Nursing contributed to 7 publications, presented 23 podium presentations and had 29 posters accepted in FY13

• Awards and Accolades:
  • Attained Full Heart Failure Accreditation status from the Society of Cardiovascular Patient Care (SCPC) in November 2012.
  • BUMC received “Best Place to Have a Baby” by Dallas Child Magazine
  • U.S. News & World Report
    o GI Surgery (#16)
    o Orthopedics (#24)
    o Gynecology (#32)
    o Neurosurgery (#36)

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**Our Children’s Hospital at Dallas**  
**Kelli Terpstra, MSN, RN, NEA-BC**  
Chief Nursing Officer / Vice President of Clinical Services

• Achieved RN Retention Rate of 95.7%
• Achieved 1st Year RN Retention Rate of 93.8%
• Zero Ventilator Associated Pneumonia since 2006
• Increase BSN RNs 72%-82%
• Ventilator weaning rate of 93%
THE HEART HOSPITAL Baylor Plano
Susan Moats, BSN, MBA, RN
Chief Nursing Officer / Vice President of Clinical Services

- Nine-time PressGaney® Award winner: seven-time Summit Award® winner for Inpatient and Emergency room Satisfaction and two-time Guardian of Excellence Award® winner.
- Achieved Outstanding Patient Experience Award™ as determined by the 2012 HealthGrades® Quality Study
- The Cardiac Rehab Department achieved reaccreditation from the American Association of Cardiovascular and Pulmonary rehabilitation (AACVPR)
- Exceeded goals for All Employee Retention and First Year Employee retention and increase overall nursing retention.
- Redesigned orientation processes for all nursing and went “green” with CD.
- Graduated eight staff members from The Succession Planning program – an offering for those are looking to transition to leadership roles
- The Joint Commission (TJC) awarded The Heart Hospital Baylor Plano with Disease Specific Care Certification for Destination Therapy for the second time.
- Earned Intersocietal Commission Accreditation (ICAVL) for our Center of Advanced Cardiovascular Care.
- Poster Presentation for at the ACC/NCDR conference titled “MI Referral Process” for Get with the Guidelines
- American Heart Association: Heart Failure Gold Plus Quality Achievement Award; Mission Lifeline Bronze Award and Action Registry Platinum award
- Began Cardiac Robotic Team; with specialized training to Nursing and Support staff
- Created a Skin Champions program to prevent deep tissue injuries
- Developed OR Advanced Practitioners model to assist in cardiothoracic cases.
- Established Care for the Caregivers to support the emotional and spiritual care of our caregivers
- Established The Cardiac Innovations Conference- focused on enhancing the knowledgebase of clinical staff as well as a forum to present interesting topics as they related to nursing.
- Opened Pulmonary Rehab program in January 2013
Baylor Health Care System

Critical Care Council (FY2013 Accomplishments)

- Standardized ICU charges
- Development of CRRT documentation
- Critical Care Clinical Documentation Policy
- Charge capture for infusions and injections
- Documentation of Assessment Policy
- Standardized Vital Sign Parameters/Hemodynamic Parameters for Physicians Order Sets
- Initiated the CAM ICU policy
- Assisted with the standardization of MAPs in Eclipsys
- Roll out of lines, tubes and drains education
- Supply Chain initiatives – Microclave standardization, Fecal Management Product Standardization
Baylor Health Care System

Emergency Department Council

- Standardized ED RN Competency Tool
- Standardized ED RN Triage Competency education, training, competency process and tool
- Nurse Leadership professional development with all Directors, Managers, and Supervisors attending Engaging and Retaining Talent & Behavioral Interviewing courses
- Conducted 4 Trauma Nursing Core Courses (TNCC) with 64 RN’s trained
- Conducted 4 Emergency Nursing Pediatric Courses (ENPC) with 56 RN’s trained
- National Poster/Podium presentations
  - Poster - “Over the Rainbow: Increasing Safety and Satisfaction with Decreased Lab Draws” 7th Annual ANA Nursing Quality Conference, Feb. 6-8, 2013, Atlanta, Ga., Bella Pepito MHA RN, Cherl Phillips BSN RN CEN, Yen Nguyen MSN RN CCRN CEN, and Becky Martin, MT, (ASCP) (Irving)
  - Podium - “Beyond the Trauma Flowsheet” at National ENA Leadership Conference, Ft. Lauderdale, FL, Feb 2013, Kristine Powell MSN RN CEN NEA-BC
  - Podium - “Changing Your Stripes-Shared Governance” at National ENA Leadership Conference, Ft. Lauderdale, FL, Feb 2013, Kristine Powell MSN RN CEN NEA-BC
- Publications
  1. “Care of the Patient in Excited Delirium” – Journal of Emergency Nursing, March 2013 Cheryl Gordon, MSN, RN, FNP, CEN (BUMC)
- Increased CEN’s by 24 (BUMC 14, WAX 6, BAS 2, BCC 1, McK 1)
- BHCS Director of Emergency Services position created and filled
- EDIS – 7 sites went live with Medhost 4.3. Coordinated with Eclipsys Act 3 implementations.
- Policy Standardization
  1. Medical Screening Exam policy
  2. Suicide Screening and Management Policy
- Sepsis Care compliance improved:
  1. Arrival to ABX in < 3 hrs compliance improved from 70% in FY12-Q4 to 89% in FY13-Q4
  2. Arrival to ABX in < 2 hrs compliance improved from 45% in FY12-Q4 to 82% in FY13-Q4
  3. Reduced arrival to Antibiotic time from 115 min in FY12-Q4 to 109 min in FY13-Q4
  4. Arrival to IVF Bolus in < 3 hrs compliance improved from 47% in FY12-Q4 to 78% in FY13-Q4
  5. Reduced average Arrival to Fluid Bolus Complete from 125 min in FY12-Q4 to 110 min in FY13
- Patient Experience target for Likely to Recommend not met and scores status at 86.7% in FY13 compared to FY12 at 86.8%.
- Pilots for Qualitick Point of Service ED patient satisfaction begun.
- Increased ED Volumes 7.4% from FY12 to FY13
- Opened Clinical Decision Units in 3 facilities
Baylor Health Care System

Nurse Managers’ Council (NMC) (FY2013 Accomplishments)

• **Online peer feedback process for RNs.** Reviewed education materials and training tools. Championed the spread of this process from 4 pilot hospitals to 13 hospitals during FY2013.

• **Access to leader online software applications.** Collaborated with BIS to integrate additional requests for leader IS applications into MyID resulting in more timely access to needed applications for nursing leaders.

• **Access to data by nurse managers.** Worked with Nursing Informatics through a pilot to improve data access through Allscripts DART reports (Data Analysis Report Tool) and through access and enhancements to the online CNO Dashboard.

• **Leadership education:**
  - March 2013 - Sponsored the Health Care Advisory Board Seminar entitled, Nursing’s Role in Safeguarding Acute Care Margins with 185 nursing line management leaders and hospital financial officers participating.
  - February 2013 – Sponsored prep course for certification in nursing administration with 33 nurse leaders participating. NMC initiated the requirement that the leader must take the certification exam within one year of completing this course.

• **Compliance to IV Pump Drug Library.** Collaborated with Staff Nurse Council and Office of Patient Safety to increase compliance to use of the IV pump drug library.
  Developed and implemented standardized IV pump skills checklists for use by Clinical Coaches during RN orientation. Recommended
  - Regularly update Clinical Coaches on IV Pump skills and device features.
  - Identify Superusers on each patient care unit with requirement for baseline and advanced education and training.
  - Standardize orientation/education for Clinical Coaches and Super-users across the System..
  - Implement changes to the IV pump drug library to decrease barriers to using library.

As a result, education and training materials were developed, regional education and training were implemented for clinical coaches and facility super-users; bedside staff nurses were checked off on new, IV pump skills checklist; and changes were made to the IV pump drug library. **Outcome:** Between July 2012 and June 2013: IV Pump drug library compliance increased from
1. **IV Pump Drug Library Compliance**
   Developed and implemented standardized IV pump skills checklists for use by Clinical Coaches during RN orientation. Recommended
   - Regularly update Clinical Coaches on IV Pump skills and device features.
   - Identify Superusers on each patient care unit with requirement for baseline and advanced education and training.
   - Standardize orientation/education for Clinical Coaches and Super-users across the System.
   - Implement changes to the IV pump drug library to decrease barriers to using library.
   As a result, education and training materials were developed, regional education and training were implemented for clinical coaches and facility super-users; bedside staff nurses were checked off on new, IV pump skills checklist; and changes were made to the IV pump drug library. **Outcome:** Between July 2012 and June 2013: IV Pump drug library compliance increased from

2. **RN Behaviors for Performance Appraisal:** Revised RN behaviors to align with Baylor’s six values (change from five values). **Outcome:** These revised RN behaviors were used during the 2013 performance management process.

3. **Supply Chain:** Reviewed; in some cases, piloted and approved the following products:
   - Feeding pumps
   - Dry dressing barriers
   - Bathing products: foam and wipes
   - Adhesive remover wipes
   - Needle-free IV connectors
   - IV pump blood sets
1. BHCS decreased primary inductions less than 39 weeks from 7.4 % to 6.1% by working as an interprofessional team between nursing and physicians to educating our population

2. The BHCS Physician Nurse Advisory Council expanded the membership to include the organization’s healthcare quality improvement representatives from each hospital who are responsible for abstracting of new women services core measures and to include CNOs from each of the hospitals.

3. New Joint Commission Perinatal Core Measures were implemented and educational opportunities were rolled out to all Baylor hospitals who over Women’s Services

4. Annual Women’s Health Service Line Retreat was held in Oct 2013 with an overwhelming attendance from each hospital.

Topics Discussed
- Presented and emphasized the promotion of ACOG’s Choosing Wisely Campaign
- Discussed the new Perinatal Core Measures that will become reportable on 1-01-14
- Discussed tactics for accurate metric reporting and emphasized how metric reporting is a team sport requiring the cooperation and coordination of multiple disciplines.
- Presented graphs on < 39 Week Delivery Metric, Episiotomy Rates, and NTSV Rates at both the System level and Facility level. Celebrated our improvement in the first 2 metrics and pointed out our lack of improvement in the NTSV Rate.
- Discussed tactics to improve the NTSV Rate.
- Demonstrated the ability to drill down to the individual physician level on these metrics and encouraged un-blinding of the data.
  - Possible changes forth coming due to HB 15 – Presented by Iris Torvik
  - Best practice protocols presented on prevention of C-section infections with silver nitrate dressing change
  - Council approved adoption
Baylor Health Care System

Publications


Podium Presentations


Payne V. (2013, June). Crossing the Continuum of Care: Partnerships with Skilled Nursing Facilities. National Geriatric Conference, Dallas, TX.


**Poster Presentations**


Baylor All Saints Medical Center at Fort Worth

Podium Presentations

Patton, L. (2013, April). Evidence-based Practice for No Aspiration with Administration of Intramuscular Vaccinations. The University of Texas Medical Branch, Galveston, TX.

Patton, L. (2012, September). Don’t Aspirate When you Vaccinate. Texas Christian University, Fort Worth, TX.


Poster Presentations


Baylor Jack and Jane Hamilton Heart and Vascular Hospital

Podium Presentations


Poster Presentation


Baylor Medical Center at Carrollton

Podium Presentations

Green, P. (2013, June). Palliative Care in the Older Adult. National Geriatric Conference, Dallas, TX.

Poster Presentations

**Baylor Medical Center at Irving**

**Poster Presentations**


Pepito, B. (2013, February). Reducing the Number of Extra Blood Tube Draws in the ED: Our Hospital is Over the Rainbow. American Nurses’ Association, Quality Conference, Atlanta, GA.


Klausing, B. (2013, February). Reducing the Number of Extra Blood Tube Draws in the ED: Our Hospital is Over the Rainbow, American Nurses’ Association Quality Conference, Atlanta, GA.


**Baylor Medical Center at Waxahachie**

**Podium Presentations**


**Poster Presentations**


**Baylor Regional Medical Center at Grapevine**

**Poster Presentations**


**Baylor Regional Medical Center at Plano**

**Poster Presentations**

Baylor University Medical Center at Dallas

Publications


Podium Presentations


Smith, S. (2012, July). Everything You Wanted to Know about Having Nursing Students at your Hospital but were Afraid to Ask. National Nursing Staff Development Organization National Conference, Boston, MA.

**Poster Presentations**


THE HEART HOSPITAL Baylor Plano

Podium Presentation


Poster Presentations


ASPIRE Projects FY2013 (July 2012 thru June 2013)
Achieving Synergy in Practice through Impact Relationships and Evidence
Baylor All Saints Medical Center at Fort Worth

- Kandace Anderson, BSN, RN - MN - Unit Based Supervisor Level – Caesarean Section Incision Infection
- Kandace Anderson, BSN, RN - MN - Supervisor Level – Retrospective Review of Post-partum Falls
- Cynthia Arriaga, RN - Supervisor Level – Surgical Site infection/Transplant
- Ashley Bone, RN - Supervisor Level – Orthostatic Hypotension
- Debra Griffin-Goree, BSN, RN - Colleague Level – Surgical Consent Forms
- Angie Karbach, RN - Retrospective Review of Post-partum Falls
- Jaci Langham, RN - Mentor Level – Insulin Dosing
- Leora Patton, BSN, CCRN - Colleague Level – Medication Administration via PICC/NICU
- Liz Perez-Sanchez, RN - Colleague Level – Timely Medication Administration in the NICU
- Cindy Petty, RN - Mentor Level – Diabetes Education / New Diagnosis of Diabetes
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- Stephanie McCray, RN – Mentor Level – Challenging Current Recommendations for Sternal Precautions after Median Sternotomy
- Jessica Mitchell, BSN, RN – Mentor Level – Increasing Effective Communication through the use of a Communication Tree
- Rebecca Morton, RN-BC – Mentor Level – Standardizing the Pre-admission Testing Process
- Mary Muldoon, RN-BC, CEPS – Mentor Level – Decreasing Pharmacy Lost Charges in the Electrophysiology Lab
- Crystal Ordner, BSN, RN-BC – Leader Level – Nursing Recognition and Policy Implementation for Appropriate use of Tunneled Cuff Catheters in the Renal Patient
- Annette Parise, RN-BC – Mentor Level – Decreasing Pharmacy Lost Charges in the Electrophysiology Lab
- Kelly Pinaga, BSN, RN-BC, RCIS – Leader Level – Appropriate Magnet Use for the Management of Implantable Cardioverter Defibrillators and Pacemakers
- Tara Renbarger, MSN, RN-BC, RCIS – Leader Level – Continuity of Care for the End Stage Renal Disease Surgical Patient
- Romeo Resurreccion, RN-BC – Mentor Level – Standardizing IV Hydration Post-angiographic Procedure in an effort to Prevent Contrast Induced Nephropathy
- Sarah Simmons, BSN, CCRN – Mentor Level – Heart Failure Education
- Merideth Suarez, BSN, RN-BC – Mentor Level – Supporting for Success: A Toolkit for the new Shared Governance Council Chair Person
- Jennifer Thompson, BSN, CCRN – Leader Level – Nursing Recognition and Policy Implementation for Appropriate use of Tunneled Cuff Catheters in the Renal Patient
- Henry Viejo, BSN RN-BC – Supervisor Level – Preventing Wound Vac Loss
- Annabelle Zakarian, MSN, RN-BC – Supervisor Level – Assessing Effectiveness of Providing Patient Care Pathway prior to Surgery to Increase Patient Satisfaction, Decrease Length of Stay and Improve Clinical Outcomes

Baylor Medical Center at Carrollton
- Elsy John, BSN, RN – Leader Level – Nurse Education to Increase Sepsis Recognition and Rapid Response
- Mary Lau, RN – Colleague Level – Strategies for Organizing Diabetic Patient Teaching

Baylor Medical Center at Garland
- Jennifer Taft, RN – Leader Level – Decrease Readmission Rates for the Patients with Congestive Heart Failure
- Prabha Batra, BSN, RN, BA, RNC – Leader Level – Increase use of Massimo

Baylor Medical Center at Irving
- Leah Anderson, BSN, RN, CCRN – Supervisor Level – Patient Education on the Coronary Care Unit
- Meenaz Charaniya, BSN, RN – Leader Level – Team Support: Help When You Need It!
- Patricia Chase, ADN, RN, OCN – Colleague Level - Standardization Teaching Tool for Post Mastectomy Patients
- Mary Bryant, BSN, RN – Colleague Level – Improve the Life of the Batteries for the Telemetry Packs by Using Rechargeable Batteries
- Baby Georgekutty, RN, ONC – Mentor Level – Pain Management in Orthopedic Neurology Unit
- Tracy Mitchell RN – Colleague Level – Customer Service and Medication Education
- Barbara Obot, BSN, RN – Leader Level – Does Delaying the First Bath from 6 Hours to 12 Hours Increase Breast Feeding Outcomes in Women?
- Jill Perez, RN, CPAN – Supervisor Level – Reducing the Number of Call Hours in PACU Will Improve Post Anesthesia Care Nurse’s Job Satisfaction, Decrease the Safety Risk to Patients, and Will Be a Significant Cost Savings for Baylor
- Meril Punnosse, RN, OCN – Mentor Level – Cleanliness of Hospital Environment
- Jennifer Rice, RN, CMSRN – Mentor Level – Fall Prevention on Orthopedic Neurology Unit
• Shamim Semy, BSN, RN – Colleague Level – Improving Timely Information and Support from Nurses in the PACU to Families of Patients Undergoing Surgical Procedures
• Melissa Shepherd, BSN, RN – Leader Level – Noise Reduction Study
• Mary Story, BSN, RN, OCN – Supervisor Level - Will Implementation of a “Caring Moment” at Bedside Improve the Patient’s Perception of Nurse Communication?
• Sindhu Sudheer, RN, OCN – Supervisor Level – Communication Medications to Improve HCAHPS Score
• Denise Taggart, RN, CPAN – Colleague Level – Spanish and Vietnamese Translated Disclosure and Consent Forms

Baylor Regional Medical Center at Grapevine
• Leo Apacible, BSN, RN – Mentor Level – Implementation of a Collaborative Activity during Daily Huddles on the Oncology Unit to Improve Nursing Staff’s Perception of Mutual Trust and Teamwork and Improve Patient Satisfaction
• Steona Chennat, BSN, RN – Colleague Level – Monitoring of Point of Care Blood Glucose Following the Implementation of Room Service to Improve Insulin Management and Promote Improved Patient Outcomes
• Joni Conroy, BSN, RN – Colleague Level – Is There a Consistent Plan Nursing Care for Late Pre-term Infants that would impact admission Rate of These Pre-term Infants to the Neonatal Intensive Care Unit
• Jenny Dickerson, BSN, RN – Colleague Level – Standardization of Pre- and Post-surgical Education for Scheduled Caesarean Section Patients to Improve Patient Outcomes
• Deb Duer, BSN, RN – Leader Level – The Impact of an Educational Intervention to Enhance Nursing Knowledge of Narcotic Administration / Patient Assessment in Patients with Acute Pain to Decrease the Number of Adverse Respiratory Events
• Alanna Flanagan, RN –Colleague Level – Educating Nursing Staff on the Med/Surg Unit on Implementing Stress Management Techniques to Utilize for Patients with Chronic Pain Management
• Susan Gillingham, RN – Mentor Level – Use of an Adult Bowel Care Screening Process in Pre-admission testing to Decrease the Incidence of Constipation in Post-op Patients
• Lee Ann Nickodam, BSN, RN – Colleague Level – Educating Parents of Infants in the Neonatal Intensive Care Unit on Infant Massage to Increase Parent Participation in their Infant’s Direct Care and Improve Outcomes

Baylor Regional Medical Center at Plano
• Norma Capps, MACRR, BSN, RN – Leader Level – Keeping Patients Safe from Vaccine Preventable Diseases
• Binsey Easow, BSN, RN, CCRN – Leader Level - Does using Vapo-coolant Spray Prior to Starting a Day Surgery’s Peripheral Intravenous Catheter influence their Perception of Pain as Compared to the Current Practice of using Regular Lidocaine pryor to Peripheral Intravenous Catheter Placement?
• Bria Hollingsworth, BSN, RN – Mentor Level – Impacting Better Inpatient Glycemic Control
• Jennifer Kyser, BSN RN-BC – Leader Level – Heart Failure Self-Management Program
• Melanie Sargent, BSN, RN, CMSRN – Leader Level – Do Telemetry Lead Sets Cleaned with Current Practice Harbor more Harmful Bacteria than Lead Sets Cleaned per Manufacturer’s Instructions
• Gayle Whitley, BSN, RN, ONC, CMRN – Unit-Based Supervisor – Health/Wellness Program for Night Shift

Baylor University Medical Center at Dallas
• Jodi Amador, BSN, RN-BC – Leader Level – Parent Education
• Lisa Baker, BSN, RN – Colleague Level – Ventilator-Associated Pneumonia
• James Beveridge, RN – Colleague Level – Reduction in CAUTI
• Ebony Cavanaugh, BSN, RN – Leader Level – Sickle Cell Crisis – Pain Management
• Tina (Evelyn) Conner, BSN, RN – Leader Level – Colostrum Distribution in Premature Infants
• Julie Crawford, BSN, RN – Leader Level – Parent Education
• Omar Hernandez, BSN, RN – Unit-Based Supervisor Level – Mentorship Program for New Graduates
• Kaci Jenkins, BSN, RN, CCRN – Leader Level – Connection with Family in Trauma ICU
• Judith Joiner, BSN, RN, MNN – Unit-Based Supervisor Level – Hypoglycemia in Breastfeeding Newborn
• Judith Joiner, BSN, RN, MNN – Unit-Based Supervisor Level – Healthy Work Environment Regarding Nurses Floating
• Miranda Limmer, BSN, RN, CCRN – Colleague Level – Stat Loc versus Suture
• Jacqueline Maier, BSN, RN – Leader Level – ARDS Positioning
• Jennifer Mangum, BSN, RN – Mentor Level – Mentoring New Graduates
• Sharla McDaniel, BSN, RNC – Leader Level – New Family Center, Rooming In
• Sharla MDaniel, BSN, RNC – Leader Level – New Family Center, Infection Control
• Ashlee Reusink, BSN, RN – Mentor Level – Patient Handoff
• Diana Rich, BSN, RN-BC – Unit-Based Supervisor Level – Post-epidural Hypotension
• Diana Rich, BSN, RN-BC – Unit-Based Supervisor Level – Post-partum Hemorrhage
• Shawna Robertson, RN – Unit-Based Supervisor Level – Spontaneous Voiding after Epidural and Delivery
• Pamela Ruzic, BSN, RN – Leader Level – Outpatient Resident Clinic – Patient Teaching
• Minda Sarmiento, BSN, RN – Unit-Based Supervisor Level – Communication Boards and Patient Satisfaction
• LaToya Scales, BSN, RN – Mentor Level – Post-partum Hemorrhage
• Lauren Smith, BSN, RN – Mentor Level – Nursing Communications with Physicians
• Laney Solsberry, MSN, RN, CCRN-CS – Unit-Based Supervisor Level – Education Tool for Cardio-thoracic Patients
• Frances Utley, BSN, RN, CMSRN – Mentor Level – Patient Falls
• Frances Utley, BSN, RN, CMSRN – Mentor Level – Limited Interruption for Medications
• Shelley Wood, BSN, RN – Leader Level – NICU Discharge Teaching – Plan Approved with Recommendations
• Shawn Zubiate, RN – Colleague Level – Patient Satisfaction – Hourly Rounding on 3 Jonsson

Our Children’s House at Dallas
• Katrina Jones, BSN, RN – Leader Level – Bedside Report
Texas Christian University
Fellows and Projects FY2013

Baylor Health Care System
Vickey Thompson  Geriatric Emergency Care: Nursing Impact

Baylor All Saints Medical Center at Fort Worth
Nora Robinson  Effects of Lateral Violence: Eating Our Young Should Not Be Acceptable
Jaime Vazquez  The Effects of Focused Nursing Education on Bard PowerPICC® Catheter in Adult Patients

Baylor Institute for Rehabilitation
Joan Whitney-Bujold  Podium Presenter Acute Overdistended Bladder

Baylor Medical Center at Irving
Lesa Coleman  Podium Presenter Nurse-Led Patient/Family Centered Round to Increase Patient Awareness of the Plan of Care

Baylor Regional Medical Center at Grapevine
Jo Ann Bates  Implementing Rooming-In Strategies An Evidence-Based Practice Project
Mary Denham  Whose Birthing Experience is it Anyways? Promoting Immediate Skin to Skin Contact and Breastfeeding Post Delivery
Laurie Morrison  Home Care Guidelines for Surgical Patients with Diabetes: An Evidence-Based Practice Project Expanding Pre-Admission Testing: Results of Day of Elective Procedure Cancellation
Barbara Tims  Continuous Passive Motion: When and Why to Use
Melissa Williams  The Relationship between a Mentor Program and New Nurse Intent to Leave and Work-Related Anxiety

Baylor University Medical Center at Dallas
Stephanie Cessna  Implementing Enteral Nutrition Early in the ICU
Tess Magalong  An Evidence-Based Project to Promote Appropriate use of Bladder Scanning in Adult Patients with Possible Urinary Retention
Dara Mariani  Implementing a Turn-Team in Adult Medical Intensive Care Units: An Evidence-Based Practice Review
Kimberly Minzenmayer  Leadership Rounding for Outcomes
James “Gene” Morton  Leadership Rounding for Outcomes
Dana Rich  Standardized Education to Improve Obstetric Outcomes

THE HEART HOSPITAL Baylor Plano
Holly Neatherlin  Expanding Pre-Admission Testing: Results on Day of Elective Procedure Cancellation
<table>
<thead>
<tr>
<th>TIME</th>
<th>TITLE</th>
<th>PRESENTER</th>
<th>TYPE</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 a.m.</td>
<td>Welcome</td>
<td>Susan Houston, PhD, RN, FAAN, NEA-BC</td>
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<tr>
<td>8:10 a.m.</td>
<td>Keynote Speech</td>
<td>Alyce A. Schultz, RN, PhD, FAAN</td>
<td>Keynote</td>
</tr>
<tr>
<td>8:48 a.m.</td>
<td>Bacterial Load of Rings worn by Healthcare Providers</td>
<td>Alaina Tellson, BSN, RN, CAPA, NE-BC</td>
<td>Research</td>
</tr>
<tr>
<td>9:00 a.m.</td>
<td>Comparison of Intrathoracic Force Exerted on the Sternum During a</td>
<td>Jenny Adams, PhD</td>
<td>Research</td>
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<td>Sneeze and While Performing Chest Press Resistance Exercise</td>
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<tr>
<td>9:12 a.m.</td>
<td>Project Delirium: Staff Nurse Driven Practice Improvements</td>
<td>Esther Itty, BSN, RN</td>
<td>EBP</td>
</tr>
<tr>
<td>9:24 a.m.</td>
<td>Women’s Responses to Ischemic Stroke Onset: A Comparison of</td>
<td>Claudia C. Beal, PhD, RN</td>
<td>Research</td>
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<td>Early and Late Arrivers to the Hospital</td>
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<tr>
<td>9:36 a.m.</td>
<td>Chlorhexidine use for reducing orthopedic surgical site infections:</td>
<td>Salomie Thomson, BSN, RN, CNRN</td>
<td>EBP</td>
</tr>
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<td></td>
<td>To use or not to use?</td>
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<tr>
<td>9:48 a.m.</td>
<td>Transformation Following the Implementation of an Electronic Health</td>
<td>Claudia Wilder, MSN, RN, NE-BC</td>
<td>Research</td>
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<td>Record, Measuring End-User Perceptions of the Clinical Information</td>
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<td>System and the Impact of the EHR on NDNQI Indicators</td>
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<tr>
<td>10:00-10:20 a.m.</td>
<td><strong>BREAK</strong></td>
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<tr>
<td>10:20 a.m.</td>
<td>Comparison of accelerated and traditional baccalaureate nursing</td>
<td>Roxanne M. Schroeder, MSN, RN-RN-BC</td>
<td>Research</td>
</tr>
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<td>student perceptions of expected work environment</td>
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<tr>
<td>10:32 a.m.</td>
<td>Patient-Centered Insulin Dosing Cycles: Producing Optimal Glycemic</td>
<td>Jaci Langham, RN</td>
<td>EBP</td>
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<td>Control through Inter-professional Collaboration</td>
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<tr>
<td>10:44 a.m.</td>
<td>Postpartum Safety: Fall etiology and evaluation of an intervention</td>
<td>Kandace Anderson, BSN, RNC</td>
<td>Research</td>
</tr>
<tr>
<td>10:56 a.m.</td>
<td>Influence of Provider Perception of Health Literacy on 30 day</td>
<td>Latora Grant Scott, PhD, RN,CHFN</td>
<td>Research</td>
</tr>
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<td>Readmission Rates of Heart Failure Patients</td>
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<tr>
<td>11:08 a.m.</td>
<td>Golden Hour &amp; Beyond… BUMC’s NICU Experience</td>
<td>Pam S. McKinley, MS-PSL, RN, CPPS</td>
<td>EBP</td>
</tr>
<tr>
<td>11:20 a.m.</td>
<td>Implementation of a Group Diabetes Education Program for Low-</td>
<td>Megan Lemley RN, NP-C</td>
<td>EBP</td>
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<td>Income Hispanics</td>
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<tr>
<td>11:32 a.m.</td>
<td>Measuring the Nurse Leaders and Direct Care Nurses Perceptions of a</td>
<td>Penny Huddleston, MSN, RN, CCRN</td>
<td>Research</td>
</tr>
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<td>Healthy Work Environment</td>
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<tr>
<td>11:44 a.m.</td>
<td>Exploratory Analysis of the Relationship between Present-on-</td>
<td>John F. Dixon, PhD, RN, NE-BC</td>
<td>Research</td>
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<td>admission Factors of Adult Inpatients and Risk for Needing a Rapid</td>
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<td>Response Team Intervention during Hospitalization</td>
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<tr>
<td>12:00 – 12:45 p.m.</td>
<td><strong>LUNCH</strong></td>
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<tr>
<td>12:45 p.m.</td>
<td>A Retrospective Study of Sleep Breathing Disorder Therapies and</td>
<td>Shelby L. Garner, PhD, RN, CNE</td>
<td>Research</td>
</tr>
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<td>Treatment Attitudes Among Adult Heart Failure Patients</td>
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<tr>
<td>12:57 p.m.</td>
<td>What is the impact of cue based feeding in pre-mature infants</td>
<td>Lindsay Newland BSN, RN</td>
<td>Research</td>
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<tr>
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<td>decreasing the time to attain full oral feeds and increase</td>
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<td>breastfeeding incidence at discharge?</td>
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<tr>
<td>1:09 p.m.</td>
<td>The Intensity and Frequency of Moral Distress Among Different</td>
<td>Marygrace Leveille, PhD, RN, ACNP-BC</td>
<td>Research</td>
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<td>Health Care Disciplines</td>
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<tr>
<td>1:21 p.m.</td>
<td>Accessing the Cultural, Personal, and Political Voices of African</td>
<td>Becky Spencer, PhD, MSN, RN, IBCLC</td>
<td>Research</td>
</tr>
<tr>
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<td>American Women's Breastfeeding Experiences</td>
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<tr>
<td>1:33 p.m.</td>
<td>Post Partum Hemorrhage and Nurse Confidence</td>
<td>Mandy Sparks, BSN, RNC-MNN</td>
<td>EBP</td>
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<td>1:45 p.m.</td>
<td><strong>BREAK</strong></td>
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<td>2:05 p.m.</td>
<td>Assessment of the Impact of an Educational Intervention on Nurses’</td>
<td>Sonya Flanders MSN, RN, ACNS-BC</td>
<td>Research</td>
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<td>Knowledge of Pulse Oximetry and Oxygen Administration</td>
<td>Barbara Leeper, MN, RN, CNS/M, CCRN, FAHA</td>
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<td>2:17 p.m.</td>
<td>Adopting the Critical Care Pain Observation Tool (CPOT) in a</td>
<td>Robyn Garner BSN, RN, CCRN, Theresa Kaplan</td>
<td>EBP</td>
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<td></td>
<td>community hospital</td>
<td>MSN, RN</td>
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<td>2:29 p.m.</td>
<td>People’s Choice Awards</td>
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<td>2:50 p.m. – 3:00 p.m.</td>
<td><strong>EVALUATION</strong></td>
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</table>
Baylor Health Care System
Readiness of Graduate Nurse’s (GN’s) to Provide a Safe Healthcare Environment
   Jean Montgomery, MSN, RN

Situational Communication: Improving Physician and Nurse Communication with Serious Gaming
   Yan Xiao, PhD

Servant Leadership: Leadership Behavior and Outcomes, IRB Nursing Research Study. Baylor University Hankamer School of Business, Waco, Texas
   Remy Tolentino, MSN, RN, NEA-BC

Telehealth Pilot Project
   Ann Bowers, RN, CDE, CBN

Wii® Can Too! Using Interactive Gaming Technology with Hospital Elder Life Program Patients to Prevent Cognitive Impairments and Functional Decline
   Megan Wheeler, MSN, RN, ACNS-BC
Baylor All Saints Medical Center at Fort Worth

Bowel Management in an At-Risk Population: Chart Review and Evidence-based Protocol Development

Lynn Lowther, BSN, RN, OCN

Ensuring the Success of Nurse Managers: What Organizations Should Know

Jennette C. Moody, DNP

Perceived Understanding, Use, and Importance of Genetic and Genomic Competencies by Nurses in Practice

Suzy Lockwood, PhD, MSN, RN, OCN, CHPN

Postpartum Safety: Fall Etiology and Evaluation of an Intervention

Kandace Anderson, RNC

Professional Values Orientation, Job Satisfaction, Career Development and Intent to Stay in Readiness of Graduate Nurse’s (GN’s) to Provide a Safe Healthcare Environment

Jean Montgomery, MSN, RN

Recently Hired Nurses

Susan Yarbrough, PhD, RN

Servant Leadership: Leadership Behavior and Outcomes, IRB Nursing Research Study. Baylor University Hankamer School of Business, Waco, Texas

Remy Tolentino, MSN, RN, NEA-BC, Mitchell Neubert, PhD

RESOURCe: A Multidisciplinary Approach to Reducing 30-day Hospital Readmissions in the Cirrhosis-diagnosed Patient Population using a Nurse Navigator Model

Jessica Saucier, BSN, RN, CCTN

Retrospective study of post-transplant patients diagnosed with West Nile Virus: A Nursing Care Perspective

Alexandra Jackson, BSN, RN-BC, CCTN
Assessment of Functional Capacity Requirements during Simulated Automotive Mechanic Tasks for the Purpose of Developing an Occupation-specific Assessment for Safe and expeditious return from work for cardiac patients.

Jenny Adams, PhD

Assessment of the Value of a Brief Intervention and Referral to a Mental Health Professional for Brief Stay Cardiac Hospital Patients Who Report Feelings of Hopelessness and Worthlessness

Mike Davis, ThM; Mary Muldoon, RN-BC, CEPS; Sherry Keithly, ADN, BS, RN-BC

Assessment of functional capacity requirements during simulated farming tasks for the purpose of developing an occupation-specific assessment for safe and expeditious return to work for cardiac patients.

Jenny Adams, PhD

Femoral Access Risk Factors during Left Heart Catheterizations Leading to Additional Hospitalization and Vascular Surgical Intervention

Julie Gonzales, RN; Colleen Wells, ARRT, RT(R)

Impact of Website Education on Percutaneous Coronary Intervention (PCI) Patients’ Quality of Life

Mary Muldoon, RN-BC, CEPS

Incidence of Phlebitis and PIV Catheters dwelling >96 hours

Marygrace Leveille, PhD, RN, ACNP-BC

Servant Leadership: Leadership Behavior and Outcomes, IRB Nursing Research Study. Baylor University Hankamer School of Business, Waco, Texas

Remy Tolentino, MSN, RN, NEA-BC, Mitchell Neubert, PhD

Satisfaction Outcomes Comparison between Subjects Who Receive Usual Care versus Those Who Receive Educational Discharge Instructions from a Clinical Exercise Specialist

Jenny Adams, PhD
Baylor Medical Center at Carrollton
Evaluation of nurses' knowledge of lateral violence, and the effects of a cognitive rehearsal intervention
   Theresa Kaplan, MSN, RN-BC; Susan Houston, PhD, RN, FAAN, NEA-BC

Frequency and Intensity of Moral Distress in Multiple acute Care Disciplines
   Susan Houston, PhD, RN, FAAN, NEA-BC; Marygrace Leveille, PhD, RN, ACNP-BC

Hand Hygiene and Bacterial Load on Jewelry
   Eram Samuels, RN

Servant Leadership: Leadership Behavior and Outcomes, IRB Nursing Research Study. Baylor University Hankamer School of Business, Waco, Texas
   Remy Tolentino, MSN, RN, NEA-BC, Mitchell Neubert, PhD

Baylor Medical Center at Garland
A Quantitative Cross-Sectional Study of Nurse Preceptors’ Perceived Stress during Clinical Precepting
   Jean Lovell, RNP

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   Susan Houston, PhD, RN, FAAN, NEA-BC; Marygrace Leveille, PhD, RN, ACNP-BC

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   Marygrace Leveille, PhD, RN, ACNP-BC

Servant Leadership: Leadership Behavior and Outcomes, IRB Nursing Research Study. Baylor University Hankamer School of Business, Waco, Texas
   Remy Tolentino, MSN, RN, NEA-BC, Mitchell Neubert, PhD

Should Ondansetron 8mg IV be given prophylactically for nausea and emesis to all STEMI patients?
   Daniel James, BSN, RN, CEN

The exploration of the experiences of staff nurses with the use of intuition in the process of activating RRT
   Ruth R. Robert, MSN, RN, FNP-C, CMSRN, PCCN

What Relationships Exist between Thenar Oxygen Saturation (StO₂) and Central Venous Oxygen Saturation (ScvO₂) and other hemodynamic Measures in Patients with Sepsis and/or Severe Sepsis
   Kimberley Graham, BSN, RN, CCRN
Baylor Medical Center at Irving
Describing the Direct Care Nurses Perceptions of a Healthy Work Environment at Baylor Medical Center at Irving using Grounded Theory #3
   *Penny Huddleston, MSN, RN CCRN*

Effectiveness of Smart Phone Technology Delivered Diabetes Self Management Education and Training
   *Esteria Miller, MBA*

Health Literacy of Caregivers of Critical Care Patients
   *Dorothy Dawes, RN*

Healthy Work Environment Focus Groups
   *Penny Huddleston, MSN, RN, CCRN*

Incidence of Phlebitis and PIV Catheters Dwelling >96 hours
   *Marygrace Leveille, PhD, RN, ACNP-BC*

Measuring the Direct Care Nurses Perceptions of a Healthy Work Environment at Baylor Medical Center at Irving: Preliminary Study to determine Validity and Reliability of an Instrument #1
   *Penny Huddleston, MSN, RN, CCRN*

Measuring the Nurse Leaders Perceptions on a Healthy Work Environment at Baylor Medical Center at Irving: A Preliminary Study to determine the Validity and Reliability of an Instrument #2
   *Penny Huddleston, MSN, RN, CCRN*

Prenatal Education and Obstetric Outcomes among Women with low Socioeconomic status at Baylor Medical Center at Irving
   *Brenda Blain, DNP, RN-BC, FACHE, CNO/COO; Penny Huddleston, MSN, RN, CCRN*

Servant Leadership: Leadership Behavior and Outcomes, IRB Nursing Research Study. Baylor University Hankamer School of Business, Waco, Texas
   *Remy Tolentino, MSN, RN, NEA-BC, Mitchell Neubert, PhD*

Situational Communication: Improving Physician and Nurse Communication with Serious Gaming
   *Yan Xiao, PhD*

Team Support: Help when you need it!
   *Penny Huddleston, MSN, RN, CCRN*

The effects of interventions to reduce noise on patient satisfaction scores and stress levels on nursing units during the renovation of the Emergency Department at Baylor Medical Center at Irving
   *Penny Huddleston, MSN, RN, CCRN*

Types of Effective Communication among Labor and Delivery Nurses and Physicians: A Pilot Study
   *Jaime Sinclair, BSN, RN, NE-BC*

Wii® Can Too! Using Interactive Gaming Technology with Hospital Elder Life Program Patients to Prevent Cognitive Impairments and Functional Decline
   *Megan Wheeler, MSN, RN, ACNS-BC*
Baylor Medical Center at McKinney
Perspectives of Nursing Leaders’ Practices in Magnet and non-Magnet Hospitals
   Linda Tjong, DBA, RN

Baylor Medical Center at Waxahachie
Frequency and Intensity of Moral Distress in Multiple Acute Care Disciplines
   Susan Houston, PhD, RN, FAAN, NEA-BC; Marygrace Leveille, PhD, RN, ACNP-BC

NDNQI Study: Dissemination and Implementation of Evidence-based Methods to Measure and Improve Pain Outcomes, Phase I
   Bonnie Turner, BSN, RN; Marygrace Leveille, PhD, RN; Tonda Raby, MSN, RN;
   Brenda Matzke, PhD, RN; Linda Denke, PhD, RN; Megan Wheeler, MSN, CNS, RN
   Cindy Murray, MBA, MHA, RN, CENP, CNOR

Incidence of Phlebitis and PIV Catheter Dwelling >96 Hours
   Marygrace Leveille, PhD, RN, ACNP-BC; Nancy Davis, MSN, RN

Servant Leadership: Leadership Behavior and Outcomes, IRB Nursing Research Study. Baylor University Hankamer School of Business, Waco, Texas
   Remy Tolentino, MSN, RN, NEA-BC, Mitchell Neubert, PhD
Baylor Regional Medical Center at Grapevine
A Study of Opioid Usage during the Postoperative Period on NSAIDs or Opioids Preoperatively
Leah Wood, MSN, FNP-BC

Ambulation Readiness in the Post Obstetrical Delivered Patient: An Instrumentation Study
Rebecca Phillips, PhD, RN; JoAnnette Cooksey, RNC

Core Temperature Patterns of Patients Undergoing Warm Heart Surgery: A Retrospective Chart Review
Rebecca Phillips, PhD, RN

Frequency and Intensity of Moral Distress in Multiple Acute Care Disciplines
Susan Houston, PhD, RN, FAAN, NEA-BC; Marygrace Leveille, PhD, RN, ACNP-BC

Hand Hygiene and Bacterial Load on Jewelry
Rebecca Phillips, PhD, RN

Heuristic Evaluation of EMRs in the Emergency Department
Donna Montgomery, BSN, RN, MBA

Hypothermic Therapy Post Ventricular Fibrillation Induced Cardiac Arrest: A Retrospective Chart Review
Rebecca Phillips, PhD, RN

Servant Leadership: Leadership Behavior and Outcomes, IRB Nursing Research Study. Baylor University Hankamer School of Business, Waco, Texas
Remy Tolentino, MSN, RN, NEA-BC, Mitchell Neubert, PhD

Situational Communication: Improving Physician and Nurse Communication with Serious Gaming
Yan Xiao, PhD

Use of Cranberry Extract to Prevent CAUTI
Rosi VonReyn, MSN, RN; Rebecca Phillips, PhD, RN
Are patients’ bath basins possible reservoirs for bacterial colonization and a risk factor for the transmission of health care associated infections?

_Diana Anderson, BSN, RN, CWOCN_

Are There Any Differences between the Amount of Total Pain Medication in Breast Reconstruction with TRAM Flap Patients with PCA Pumps Only versus On-Q Pump and PCA?

_Bi-Jue Chang, MSN, RN, OCN_

Early Warning Signs of Clinical Deterioration in Non-critical Care Patients

_Linda Tjong, DBA, RN; Linda Denke, PhD, RN_

Frequency and Intensity of Moral Distress in Multiple Acute Care Disciplines

_Susan Houston, PhD, RN, FAAN, NEA-BC; Marygrace Leveille, PhD, RN, ACNP-BC_

NDNQI Study: Dissemination and Implementation of Evidence-based Methods to Measure and Improve Pain Outcomes, Phase I

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Servant Leadership: Leadership Behavior and Outcomes, IRB Nursing Research Study. Baylor University Hankamer School of Business, Waco, Texas

_Remy Tolentino, MSN, RN, NEA-BC; Mitchell Neubert, PhD_

Retrospective Review of Post Mastectomy Breast Reconstruction (TRAM) flap Procedures and Readmissions

_Bi-Jue Chang, MS, RN, OCN, CCRC_

Retrospective Review of Patient Satisfaction from Pre-op Breast Surgery Educational Program

_Elizabeth Booth, BSN, RN, CBN_
Baylor University Medical Center at Dallas

Dressing the wounds: A generic qualitative study of nurses’ descriptions of nursing leaders’ behaviors that heal or worsen conflict in culturally diverse workgroups  
*Margaret Roche, MS*

Early Warnings Signs of Clinical Deterioration in Non-critical Care Patients  
*Linda Tjong, DBA, RN; Linda Denke, PhD, RN*

Effectiveness of Smart Phone Technology Delivered Diabetes Self Management Education and Training  
*Donna Rice, RN; Marcella Owens, MSN, RN*

Frequency and Intensity of Moral Distress in Multiple Acute Care Disciplines  
*Susan Houston, PhD, RN, FAAN, NEA-BC; Marygrace Leveille, PhD, RN, ACNP-BC*

Implementation of Practice Standards for ECG Monitoring: The PULSE Trial  
*Bobbi Leeper, MSN, RN, CNS M-S, CCRN, FAHA*

Incidence of Phlebitis and PIV Catheter Dwelling >96 Hours  
*Marygrace Leveille, PhD, RN, ACNP-BC*

Multidisciplinary Approach to Reduce Injury and Alcohol Use in Trauma  
*Cyndi Mastropieri, MSN, RN, CNS, CCRN*

NDNQI Study: Dissemination and Implementation of Evidence Based Methods to Measure and Improve Pain Outcomes  
*Bonnie Turner, BSN, RN; Marygrace Leveille, PhD, RN; Tonda Raby, MSN, RN; Linda Denke, PhD, RN; Megan Wheeler, MSN, CNS, RN; Cindy Murray, MBA, MHA, RN, CENP, CNOR*

NDNQI Study: Dissemination and Implementation of Evidence Based Methods to Measure and Improve Pain Outcomes Phase II  
*Leslie Rodriguez, MSN, MPH, RN, ACNS-BC*

PACU Pain Management of Patients with Total Knee Replacements  
*Krista Nina, BSN, RN; Licia Harper; Rosylyn Scott*

Pilot Human Evaluation of a Novel Electronically Assisted Stethoscope and Monitor (EASAM) Designed to Improve the Technical Skills of Caretakers Evaluation Heart Rate in the First Minutes of Life  
*Judith Joiner, BSN, RN; Olha Prijic, BSN, RN; Jonathan Whitfield, MD; Marygrace Leveille, PhD, RN, ACNP-BC*

Servant Leadership: Leadership Behavior and Outcomes, IRB Nursing Research Study. Baylor University Hankamer School of Business, Waco, Texas  
*Remy Tolentino, MSN, RN, NEA-BC, Mitchell Neubert, PhD*

Renal Status of Hospitalized Inpatients Diagnosed with Delirium  
*Kathryn Daniel, PhD, RN, ANP-BC, GNP-BC, AGSF*

Survey of Attitudes Affecting Infant Care Practices  
*Olha Prijic, BSN, RN*
What Relationships Exist between Thenar Oxygen Saturation (StO₂) and Central Venous Oxygen Saturation (ScvO₂) and other hemodynamic Measures in Patients with Sepsis and/or Severe Sepsis
Kimberley Graham, BSN, RN, CCRN

Our Children’s House at Dallas
Frequency and Intensity of Moral Distress in Multiple Acute Care Disciplines
Susan Houston, PhD, RN, FAAN, NEA-BC

THE HEART HOSPITAL Baylor Plano
A Quantitative Cross-sectional Study of Nurse Preceptors Perceived Stress during Clinical Precepting
Jean Lovell, RNP, MSN

Early Warning Signs of Clinical Deterioration in Non-critical Care Patients
Linda Tjiong, DBA, RN; Linda Denke, PhD, RN

Frequency and Intensity of Moral Distress in Multiple Acute Care Disciplines
Susan Houston, PhD, RN, FAAN, NEA-BC

Hand Hygiene and Bacterial Load on Jewelry
Eram Samuels, BSN, RN

POST study
Susan Moats, BSN, RN, MBA

Randomized Control Trial Assessing the Efficacy of CPR Compressions on Obese and Morbidly Obese Adult Simulation Manikins and Given Rescuer Characteristics
Alaina Cyr, BSN, RN, CAPA, NE-BC

The effects of a nurse-led application of sleep intervention on the post-operative recovery and well-being of patients with cardiothoracic surgeries
George Silvosa RN; Linda Tjiong, MSN, DBA, RN, NE-BC
**Nursing Organizations in which Baylor Nurses are Represented**

<table>
<thead>
<tr>
<th>Academy of Medical-Surgical Nurses</th>
<th>American Society for Pain Management Nursing</th>
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<tr>
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<td>Academy of Oncology Nurse Navigators</td>
<td>American Society of PeriAnesthesia Nurses</td>
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<td>ADEC Association of Death Education and Counseling</td>
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<td>Alpha CHI, National College Honor Society</td>
<td>Association for Professional Infection Control and Epidemiology Nurses</td>
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<td>Ambulatory Surgical Centers of America</td>
<td>Association of Women's Health, Obstetric, and Neonatal Nursing</td>
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<td>American Academy of Nursing</td>
<td>Association of Child Neurology Nurses</td>
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<td>American Academy of Ambulatory Care Nurses</td>
<td>Association of Nursing Professional Development</td>
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<td>American Academy of Nurse Practitioners</td>
<td>Case Management Society of America</td>
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<td>American Assembly of Neuroscience Nurses</td>
<td>Chi Eta Phi Sorority Inc: Professional nursing org</td>
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<td>American Association of Critical-Care Nurses</td>
<td>Credentialing Center Institute-CCI</td>
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<td>American Association of Cardiovascular and Pulmonary Nurses</td>
<td>DFW Nurse Staff Development Organization</td>
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<td>American Association of Colleges of Nursing</td>
<td>Emergency Nurses Association</td>
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<td>American Association of Critical-Care Nurses</td>
<td>Evangelical Philosophical Society</td>
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<td>American Association of Diabetes Educators (AADE)</td>
<td>Golden Key International Honour Society</td>
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<td>American Association of Healthcare Risk Managers</td>
<td>Healthcare Information &amp; Management Systems</td>
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<td>American Association of Nurse-Anesthetists</td>
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<td>Indian American Nurses Association</td>
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<td>American College of Healthcare Executives</td>
<td>Institute for Healthcare Improvement</td>
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<td>American College of Nurse-Midwives</td>
<td>International Lactation Consultant Association</td>
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<td>American College of Radiation</td>
<td>International Transplant Nursing Society</td>
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<td>American Nurses Association</td>
<td>Metroplex Black Nursing Association</td>
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<td>National Association of Credential Evaluation Services</td>
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<td>American Society for Microbiology</td>
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<tr>
<th>National Association of Hispanic Nurses</th>
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<td>Texas Association of Health Care Quality</td>
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<td>National Association of Professional Women</td>
<td>Texas Association Of Peri-Anesthesia Nurses</td>
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<td>National Association of School Nurses</td>
<td>Texas Health Occupations Organization</td>
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<td>National Black Nurses Association</td>
<td>Texas Nurse Association</td>
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<td>National Credential Corporation - NICU</td>
<td>Texas Organization of Nurse Executives</td>
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<td>National Gerontological Nursing Association</td>
<td>Texas Society of Infection Control and Prevention</td>
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<td>National League for Nursing (NLN)</td>
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<td>National Nursing Staff Development Organization</td>
<td>Texas Transplant Society</td>
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<td>The Organization Transplant Professionals(NATCO)</td>
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<td>National Organization Nurse Executives</td>
<td>Trained Nurses Association of India</td>
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<td>National Student Nurses Association</td>
<td>Visiting Nurses Associations of America</td>
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<td>North Texas Association of Health Care Quality</td>
<td>Nurse's Lounge</td>
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<td>North Texas Clinical Nurse Specialists</td>
<td>Oncology Nursing Society</td>
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<td>North Texas Electrophysiology Society</td>
<td>Phi Kappa Phi Honor Society</td>
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<td>North Texas Nurse Practitioners</td>
<td>Philippine Nurses Association of America</td>
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<td>North Texas Quality Improvement Society</td>
<td>Preventative Cardiovascular Nurses Association</td>
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<td>Nurses Christian Fellowship</td>
<td>Pulmonary Hypertension Association</td>
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<td>Nurse's Lounge</td>
<td>Sigma Theta Tau International</td>
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<td>Oncology Nursing Society</td>
<td>Society for Gastroenterology Nurses &amp; Associates</td>
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<tr>
<td>Phi Kappa Phi Honor Society</td>
<td>Society of Critical Care Medicine (SCCM)</td>
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<td>Philippine Nurses Association of America</td>
<td>Society of Interventional Cardiovascular Professionals</td>
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<td>Preventative Cardiovascular Nurses Association</td>
<td>Society of Pediatric Nurses</td>
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<td>Pulmonary Hypertension Association</td>
<td>Society of Urologic Nurses and Associates</td>
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<tr>
<td>Sigma Theta Tau International</td>
<td>Society of Vascular Nursing</td>
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</table>
Baylor HealthCare System
Nursing Quality Graphs

June 2013
FY13 YTD (July 2012 – June 2013)
Adult ICU Ventilator-Associated Pneumonia

Baylor Health Care System
Combined Cumulative Average
Ventilator-Associated Pneumonia
Adult ICU
Jul 2007 to June 2013
Baylor Health Care System
Combined Cumulative Average
Central Line Blood Stream Infection
Jul 2007 thru June 2013
BHCS Pressure Ulcer Prevalence

Percent of Surveyed Patients with Hospital-Acquired Pressure Ulcers
July 2012 - June 2013

Dashed line is NDNQI 25th percentile of Med/Surg units in Jan-Mar 12 (0%).

Prepared 08/05/13 using Baylor NDCT data - BHCS STEEEP Analytics
BHCS Falls and Injury Falls

Falls and Falls with Injury (per 1000 Patient Days)
July 2012 - June 2013

Rate is falls in each month divided by number of inpatient days each month.
Gray lines are NDNQI 25th percentile for Jan-Mar 12 (falls = 1.88, injury = 0)

Prepared 08/05/13 using Baylor NDCT data - BHCS STEEEP Analytics

Patient Falls (per 1000 Patient Days)
FYTD (July 2012 - June 2013)

Falls with Injury (per 1000 Patient Days)
FYTD (July 2012 - June 2013)

BHCS is average of facility values. Only NDNQI participating hospitals are included. Dashed line is NDNQI 25th percentile of Med/Surg units in most recent quarter.

Prepared 08/05/13 using Baylor NDCT data - BHCS STEEEP Analytics
BHCS Patient Satisfaction - Inpatient

Likelihood to Recommend - Mean Score - Inpatient
June 2012 - June 2013

McKinney excluded from BHCS value.
BHCS Patient Satisfaction - Outpatient

Likelihood to Recommend - Mean Score - Outpatient
June 2012 - June 2013

FY Target

Mean Score

Prepared 08/05/13 using surveys received by 07/24/13 - BHCS STEEEP Analytics

McKinney excluded from BHCS value.
This measure is displayed only for facilities where survey is applicable. McKinney excluded from BHCS value.
Practice Environment Scale

Total Score

<table>
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<tr>
<th>Facility</th>
<th>Score</th>
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<tbody>
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<td>BASMC</td>
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<td>PLN</td>
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<td>BUMC</td>
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<td>CAR</td>
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<td>THHBP</td>
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<td>WAX</td>
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<td>IRV</td>
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<td>BHCS</td>
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</table>

*BHVH, GRP, GAR used alternate survey.

National Benchmark for All Hospitals: 2.98
Magnet Benchmark: 3.01
## Practice Environment Scale

### Nursing Participation in Hospital Affairs

<table>
<thead>
<tr>
<th>Facility</th>
<th>Score</th>
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<td>BASMC</td>
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<td>PLN</td>
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<td>BUMC</td>
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<td>CAR</td>
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<td>THHBP</td>
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<td>WAX</td>
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</tr>
<tr>
<td>BHCS</td>
<td>3.13</td>
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*BHVH, GRP, GAR used alternate survey.

National Benchmark for All Hospitals: 2.88
Magnet Benchmark: 2.93