

Baylor Health Care System
Baylor Regional Medical Center at Grapevine
Annual Report of Community Benefits
1650 West College
Grapevine, TX 76051
Taxpayer ID 75-1777119
For the Fiscal Year Ending June 30, 2010

Table of Contents

Letter from the President

- I. Mission Statement of Baylor Regional Medical Center at Grapevine
- II. Effective Dates of the Report
- III. Description of the Community Served
- IV. Charity Care and Government-Sponsored Indigent Health Care Provided
- V. Government-Sponsored Health Care Provided
- VI. Other Types of Community Benefits Provided
 - A. Medical Education
 - B. Community Health Education
 - E. Educational Support
 - F. Health Screenings
 - G. Health Care Support Services
 - H. In-Kind Donations
 - I. Financial Contributions
- VII. Total Operating Expenses and Calculation of the Ratio of Cost to Charge
- VIII. Report of Community Benefits Provided During Fiscal Year 2010

August 31, 2010

Dear Fellow Texan:

At Baylor Regional Medical Center at Grapevine, we recognize the importance of community benefit. Being able to share our knowledge, expertise, and range of services with the community is essential in our culture of service excellence.

Five key areas have been identified for meeting the needs of our community including: heart disease education, diabetes education, school-age programs, health and wellness education, and obesity. Each of these programs has received overwhelming support from staff and physicians at Baylor Regional Medical Center at Grapevine.

Through increased involvement in hospital services and community activities our staff and physicians demonstrate their commitment and dedication to Baylor Regional Medical Center at Grapevine mission of being the best provider of care to our communities.

Their involvement goes beyond the operating room and the patient floors, and reaches out to our community by way of treatment and prevention through hospital-sponsored events such as the annual Women's Health Day, Men's Health Day, the National Ovarian Cancer Coalition's Walk to Break the Silence on Ovarian Cancer, and numerous health educational programs. At these events, our staff and physicians alike donate their time to educational the public on various health-related preventive measures and health lifestyle choices. Their commitment continues through countless community presentations and programs outlined in this report.

As we look to the future, continual progress and involvement will guide us as we expand our services to meet the needs of the growing communities that we serve.

I encourage you to give me feedback for this report. Please address comments to me, in care of Jennifer Coleman, Senior Vice President, Public Affairs, Baylor Health Care System, and 3500 Gaston Avenue, Dallas, Texas 75246.

Sincerely,



T. Douglas Lawson
President, Baylor Regional Medical Center at Grapevine
Baylor Health Care System

Baylor Health Care System
Baylor Regional Medical Center at Grapevine
Annual Report of Community Benefits
1650 West College
Grapevine, TX 76051
Taxpayer ID 75-1777119
For the Fiscal Year Ending June 30, 2010

I. Mission Statement

Baylor Regional Medical center at Grapevine (Baylor Grapevine) an affiliated hospital of Baylor Health Care System (“BHCS”), is committed to fulfilling its mission: Founded as a Christian ministry of healing, Baylor Health Care System exists to serve all people through exemplary health care, education, research and community service. Baylor Grapevine has a rich history of providing safe, quality, compassionate health care to each and every one of the communities we serve.

II. Effective Dates of the Plan

The annual report of community benefits provided is for the fiscal year ended June 30, 2010 (“Fiscal Year 2010”).

III. Description of the Community Served

The *2008 Community Health Checkup for Tarrant County* divides the Baylor Grapevine service areas into three areas for analysis: Grapevine/Colleyville, Hurst/Eules/Bedford (HEB), and North Central.

Grapevine/Colleyville Service Area Analysis

The *Checkup* identifies area codes 76034, 76051, 76092, and 76177 as the Grapevine/Colleyville Service Area.

- Population Facts:

The Grapevine/Colleyville Service is classified as one of the younger areas of Tarrant County, however, there is a disproportionately high percentage of residents ages 45 to 64 (Baby Boomers). In 2008, the *Checkup* reported the Grapevine/Colleyville area as 80.3 percent white, 11.9 percent Hispanic, 3.2 percent Asian, 2.6 percent African American, and 2.0 percent Native American and other ethnicities. This area is among the most affluent in Tarrant County, with over 50 percent of households making about \$100,000 per year. Additionally, 91.2 percent of the population lives above 200 percent of the federal poverty level, as compared to 72.6 percent county wide.

Hurst/Eules/Bedford Service Area Analysis

The *Checkup* identifies area codes 76021, 76022, 76039, 76040, 76053, 76054, 76118, 76120, 76155, and 76180 as the HEB Service Area.

- Population Facts:

The HEB area has a fairly even age distribution among all age groups, however the age group over 65 has increased steadily since 1990. In 2008, the *Checkup* reported the HEB area as 67.5 percent white, 16 percent Hispanic, 7.9 percent African

American, 5.2 percent Asian, and 3.4 percent Native American and other ethnicities. Though a significant portion (14.8 percent) of the households earn under \$25,000 per year, it is still less than the county rate of 19.7 percent. Additionally, 82.6 percent of the population lives above 200 percent of the federal poverty level, as compared to 72.6 percent county wide.

North Central Tarrant County Service Area Analysis

The *Checkup* identifies area codes 76052, 76131, 76137, 76148, 76177, and 76248 as the North Central Tarrant County Service Area.

- **Population Facts:**

The North Central Tarrant County area's population has exploded over the past 8 years, growing by 74.7 percent. The proportion of age groups 45 to 64 and 65 and above has increased. This pattern suggests the change from a rural to a suburban population. In 2008, the *Checkup* reported the North Central Tarrant County area as 74.6 percent white and 14.2 percent Hispanic. Over one-third of households in this area earned over \$100,000 per year, making it the second wealthiest service area in the county. Additionally, 87.8 percent of the population lives above 200 percent of the federal poverty level, as compared to 72.6 percent county wide.

IV. **Charity Care and Government-Sponsored Indigent Health Care Provided**
For Fiscal Year 2010, Baylor Regional Medical Center at Grapevine provided \$11,027,411 in unreimbursed costs of charity care and government-sponsored indigent health care.

V. **Government-Sponsored Health Care Provided**
For Fiscal Year 2010, Baylor Regional Medical Center at Grapevine provided \$27,108,971 in unreimbursed costs of government-sponsored health care.

VI. **Other Types of Community Benefits Provided**
Baylor Regional Medical Center at Grapevine is committed to improving the quality of life for the many citizens living and working in its area. Baylor Regional Medical Center at Grapevine was pleased to allocate funds to the following community benefit activities.

A. Medical Education **\$ 318,094**

Through the educational services department, Baylor Grapevine hosted 30 nursing students from several area colleges and universities during Fiscal Year 2010. These nursing students were paired with experienced registered nurses to take classroom lessons and utilize them in a clinical setting.

B. Community Health Education **\$ 273,220**

Baylor Grapevine provides dedicated personnel (Community Relations Consultant and Volunteer Services Manager) for community benefits operations in Fiscal Year 2010.

Baylor Grapevine released the 2009 Annual Report to the community through an online video. The 2009 Annual Report updated the community about services, facilities, new technologies and award winning care at Baylor Grapevine. The report also included commentary from community leaders, Baylor Grapevine physicians and senior leadership.

Baylor Grapevine participated in a host events that focused on community health education about chronic disease and issues related to maintaining a healthy lifestyle. Events included education outreach to local school districts, community organizations through seminars and support groups.

D. Health Professions Educational Support **\$ 9,000**

During Fiscal Year 2010, the Baylor Grapevine volunteer services department provided three \$3000 scholarships for eligible high school students who expressed interest and intent on entering the field of health professions.

E. Health Screenings **\$ 29,527**

Baylor Grapevine provided screenings to community and corporate sponsored health fairs and screenings. Baylor Grapevine also hosted their annual For Women, For Life—Women’s Health Day and It’s a Guy Thing—Men’s Health Day that provided free screenings to community residents. Various health screenings included cholesterol, glucose, body fat analysis, blood pressure, osteoporosis, and prostate cancer screenings.

F. Health Care Support Services **\$ 90,481**

Health care support services were provided by the hospital to increase access and quality of care in health services to individuals, especially the poor and vulnerable populations. This includes the cost paid to Eligibility Consultants Inc. (Although this expense represents services provided to the underserved and under insured of the community, the expenditure has not been included in the total community benefits expenditure in this report.)

G. In-Kind Donations **\$ 71,928**

Baylor Grapevine supported community organizations and non-profits through in-kind donations. Examples of organizations that were recipients of in-kind donations include the American Cancer Society, National Ovarian Cancer Coalition, Haitian Disaster, and Special Olympics. Baylor Grapevine also provided athletic trainer coverage for local parks and recreation and school sponsored athletic activities.

I. Financial Contributions **\$ 78,944**

Baylor Grapevine contributes to community not-for-profit organizations that support the mission of Baylor Grapevine.

VII. Total Operating Expenses and Calculation of the Ratio of Cost to Charge
As required by Section 311.046 (a) (4), Baylor Regional Medical Center at Grapevine reports \$198,875,147 in total operating expenses. As required by Section 311.046(1) (5), the ratio of cost to charges was 32.53%. Please see the attached worksheet for the full calculation.

VIII. Report of Community Benefit Provided During Fiscal Year 2010
In a commitment to fulfill its mission, Baylor Regional Medical Center at Grapevine benefit to the community, conservatively estimated, was \$38,917,095 for Fiscal Year 2010. Baylor Regional Medical Center at Grapevine is filing its Annual Statement of Community Benefits Standard (“Statement”) as a consolidated system with the other affiliated hospitals of BHCS (excluding those that qualify as Medicaid disproportionate share hospitals).

Through community benefit activities, BHCS-affiliated hospitals provided: quality patient care and subsidized services otherwise not available in the community; medical education, training for medical technicians, hospital chaplains, nurses, and future physicians; and medical research that will speed the time between scientific finding and its application to improving medical care.

Any comments or suggestions in regard to the community benefit activities are greatly welcomed and may be addressed to Jennifer Coleman, Senior Vice President, Consumer Affairs, Baylor Health Care System, 3500 Gaston Avenue, Dallas, Texas 75246.