

Baylor Health Care System
Baylor Medical Center at Garland
Annual Report of Community Benefits
2300 Marie Curie Dr.
Garland, Texas 75042
Taxpayer ID #75-1037591
For the Fiscal Year Ended June 30, 2010

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October 28, 2010

Dear Fellow Texan:

Baylor Medical Center at Garland (Baylor Garland) has served residents of Garland and surrounding communities since 1964, and we are proud of the community support that helped build and sustain a facility with a wide array of specialists and services to meet the health care needs of the community.

In support of its mission of serving the people of Garland and surrounding communities through exemplary health care, education and community service, Baylor Garland is dedicated to providing advanced, quality health care, as well as subsidized services to the community such as health education and screenings, training for nurses, patient care assistants and other health care workers.

Baylor Garland is also committed to promoting the healthy well being of individuals and families beyond the health activities of the traditional hospital or clinic setting through its community outreach programs. For example, the medical center provides free community health seminars throughout the year at local libraries and community centers. Baylor Garland also has a tradition of collaborating with key community groups like the school district by offering programs such as Project Power, a program that provides free diabetes education to those who do not have insurance. The program is offered in English and Spanish.

Finally, because Baylor Garland is part of Baylor Health Care System, through a cooperative effort with other hospitals in the Dallas/Fort Worth Hospital Council, several Baylor facilities have again selected heart disease and diabetes for special emphasis during the period covered by this report. By aggregating our efforts, in collaboration with numerous community agencies, we can have a larger, synergistic impact on these issues.

I hope you will give me your comments on this report. Please address them to me, in care of Jennifer Coleman, Senior Vice President, Public Affairs, Baylor Health Care System, 3500 Gaston Avenue, Dallas, Texas 75246.

Sincerely,

A handwritten signature in black ink that reads "Tom Trenary". The signature is written in a cursive style with a long, sweeping underline.

Tom Trenary
President

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I. Mission Statement

Baylor Medical Center at Garland, an affiliated hospital of Baylor Health Care System (BHCS), is committed to fulfilling its mission: Founded as a Christian ministry of healing, BHCS exists to serve all people through exemplary health care, education, research and community service.

II. Effective Dates of the Report

The annual report of community benefits provided is for the fiscal year ended June 30, 2010 (“Fiscal Year 2010”).

III. Description of the Community Served

Baylor Garland serves the northeast Dallas county region including Garland and the surrounding cities of Rockwall, Rowlett, Wylie, Sachse, Murphy, Richardson and Mesquite.

IV. Charity Care and Government-Sponsored Indigent Health Care Provided

For Fiscal Year 2010, Baylor Garland provided \$17,832,588 in unreimbursed costs of charity care and government-sponsored indigent health care.

V. Government-Sponsored Health Care Provided

For Fiscal Year 2010, Baylor Garland provided \$28,808,904 in unreimbursed costs of government-sponsored health care.

VI. Other Types of Community Benefits Provided

Baylor Garland is committed to improving the quality of life for the many citizens living and working in its area. Baylor Garland was pleased to allocate funds to the following community benefit activities.

A. Community Health Education & Outreach: \$11,132

1. Provided library seminars on dementia, options for care, urological problems, and breast cancer awareness.

2. Provided Garland ISD and Wylie ISD seminars on sleep apnea, breast cancer awareness, diabetes and wound care, and minimally invasive procedures for women.

3. Provided Sachse Senior Center seminars on eating out and eating healthy, osteoporosis, and breast cancer awareness.

B. Health Screenings and Health Fairs: \$191,260

1. Men’s Health Day 2010 – provided cholesterol screenings, PSA screenings, pulmonary function testing, diabetes screenings and health seminars.
2. For Women, For Life 2010 – provided cholesterol screenings, breast health and osteoporosis screenings, pulmonary function testing, diabetes screenings and health seminars.
3. Participated in the Galaxy Kids Fest health fair and provided height, weight and BMI screenings for kids.
4. Participated in the Healthy You, Healthy Earth event and provided glucose and cholesterol screenings and health information.
6. Participated in the City of Garland fair and provided glucose, cholesterol and PSA screenings and health information.
7. Participated in the Wylie Senior Fair and provided pulmonary function testing.

C. Financial Donations: \$25,230

1. Garland Association for Hispanic Affairs – \$500
2. New Beginning Center - \$5,585
3. Predisan - \$2,500
4. Garland Police Awards - \$340
5. Best Education Foundation - \$2,825
6. Mosaic Family Ministries - \$2,500
7. Dallas Korean Cultural Foundation - \$150
8. Achievement Center of Texas - \$5,000
9. Fashion for the Cure - \$1,500
10. American Cancer Society (Relay for Life) - \$1,500
11. Galaxy Counseling Center - \$1,000
12. Garland Summer Musicals - \$180
13. Royse City Youth - \$250
14. South Garland Little League - \$600
15. Wylie ISD Education Foundation - \$800

D. In Kind Donations: \$132,298

1. Hope Clinic - \$48,000
2. New Beginning Center rent payments - \$62,062
3. New Beginning Center upkeep - \$17,069
4. Achievement Center of Texas - \$291
5. Haitian Relief - \$4,876

E. Medical Education \$2,559,824

Baylor Garland provides support for the Baylor Family Medicine Residency Program located on the hospital’s campus. The program is a three-year program with 18 medical residents, 6 graduates each year. The campus also provides internships for nursing students who are not employees of Baylor Garland nor who are required to become employees on graduation from nursing schools. This program served 112 nursing students in Fiscal Year 2010.

E. Health Care Support Services

\$199,881

Although this expense represents services provided to the underserved and under insured of the community, the expenditure has not been included in the total community benefits expenditure in this report

VII. Total Operating Expenses and Calculation of the Ratio of Cost to Charge

As required by Section 311.046 (a)(4), Baylor Garland reports \$206,357,526 in total operating expenses. As required by Section 311.046(1)(5), the ratio of cost to charges was 32.93%. Please see the attached worksheet for the full calculation.

VIII. Report of Community Benefit Provided During Fiscal Year 2010

In a commitment to fulfill its mission, Baylor Garland's benefit to the community, conservatively estimated, was \$49,561,236 for Fiscal Year 2010. Baylor Garland is filing its Annual Statement of Community Benefits Standard ("Statement") as a consolidated system with the other affiliated hospitals of BHCS (excluding those that qualify as Medicaid disproportionate share hospitals).

Through community benefit activities, BHCS-affiliated hospitals provided: quality patient care and subsidized services otherwise not available in the community; medical education, training for medical technicians, hospital chaplains, nurses, and future physicians; and medical research that will speed the time between scientific finding and its application to improving medical care.

Any comments or suggestions in regard to the community benefit activities are greatly welcomed and may be addressed to Jennifer Coleman, Senior Vice President, Consumer Affairs, Baylor Health Care System, 3500 Gaston Avenue, Dallas, Texas 75246.