



Baylor Health Care System Mission

Founded as a Christian ministry of healing, Baylor Health Care System exists to serve all people through exemplary health care, education, research and community service.

Baylor Regional Medical Center at Grapevine Fiscal Year 2010 Statistics

- 13,161 admissions
- 2,863 babies born
- 41,327 emergency department visits
- 48,322 outpatient visits (excluding home care and emergency department)
- 63.3% occupancy rate
- 4.35 days, average length of stay
- 256 licensed beds
- 800 physicians, total medical staff
- 1,201 full-time employees
- Joined Baylor Health Care System in 1981
- Free parking
- Complimentary valet service
- Smoke-free campus

FOR MORE INFORMATION, CONTACT:

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Baylor Regional Medical Center at Grapevine

Baylor Regional Medical Center at Grapevine is a not-for-profit hospital serving residents in more than 20 cities throughout the Dallas/Fort Worth region. Focused on being the best place to give and receive quality, safe and compassionate care, Baylor Grapevine works to lead the transformation of health care. The 256-bed hospital offers advanced medical services for cardiovascular services, women's services, diagnostic imaging, neonatal intensive care, sleep disorders, intensive and emergency care.

HIGHLIGHTS

Emergency Department

The Baylor Grapevine emergency department (ED) is a 29-bed unit that operates 24 hours a day, seven days a week and provides quality care to patients of all ages. The expanded 23,000 square-foot facility is equipped with bedside check-in and triage, and advanced scanning equipment to speed a patient's diagnosis and treatment.

In 2008, Baylor Grapevine earned two national Press Ganey awards. The hospital received the Success Story award for outstanding improvement in patient satisfaction scores and the Compass award, which recognized the emergency department for being among the top in patient satisfaction improvements.

Heart and Vascular Care

At Baylor Grapevine, patients can expect quality, advanced care, diagnosis and treatment of heart and cardiovascular diseases. The 16-bed dedicated Cardiovascular Unit at Baylor Grapevine features the universal bed care delivery model where patients stay in one room during their hospitalization, with the appropriate level of care brought to them. With door-to-balloon times below the national and community averages, the hospital's specialized cardiology professionals take a team approach to rapid treatment of heart attacks and cardiovascular emergencies.

In 2008, Baylor Grapevine received full chest pain with PCI (percutaneous coronary intervention) accreditation from the Society of Chest Pain Centers. This recognition validates the commitment of staff, physicians and administration to provide quality cardiac care and to achieve excellence in cardiovascular outcomes.

Advanced Diagnostic Imaging

Because time, convenience and service are important, Baylor Grapevine offers a comprehensive array of diagnostic services close to home. With three convenient locations to serve patients, the hospital's technologists use current technology to deliver a full range of diagnostic imaging services. The interventional radiology suite allows patients to choose personalized décor for the walls of the exam room. Part of a new program called the Ambient Experience, patients can push a button on a small computer screen and the color, lighting, music and scenery of the room changes to their liking. Baylor Grapevine is the third hospital in the country to offer this program.

Oncology

The specialized oncology and diagnostic services, advanced treatments and therapies at Baylor Grapevine reflect a forward-looking approach to cancer treatments. A few of the diagnostic imaging services include a 64-slice CT scanner for virtual colonoscopy and advanced lung analysis, MRI, ultrasound, nuclear medicine and diagnostic radiology. The Breast Center at Baylor Grapevine features a specialized on-site care coordinator, radiologists who specialize in breast imaging, oncologists and breast surgeons on the medical staff.

Surgical Services

Baylor Grapevine is equipped with ten operating rooms to serve the needs of the communities it supports. It also uses the da Vinci Surgical System, which integrates 3D High Definition endoscopy and advanced robotic technology to virtually extend the surgeon's eyes and hands into the surgical field. The da Vinci offers numerous potential benefits over traditional surgery, including less pain and scarring, less risk of infection and faster recovery.

Recognition and Awards

Baylor Regional Medical Center at Grapevine has been recognized with a number of regional and national honors. The hospital received the 2009 Texas Award for Performance Excellence from The Texas Quality Foundation. Patterned after the Malcolm Baldrige National Quality Award criteria and process, the award recognizes organizations that have achieved performance excellence and applied outstanding quality principles in their day-to-day operations.

Baylor Grapevine received the 2010 Blue Distinction Center designations for both spine surgery and knee replacement by Blue Cross Blue Shield of Texas. The hospital was also recognized with the 2010 Texas Ten Step designation by the Department of State Health Services and the Texas Hospital Association.

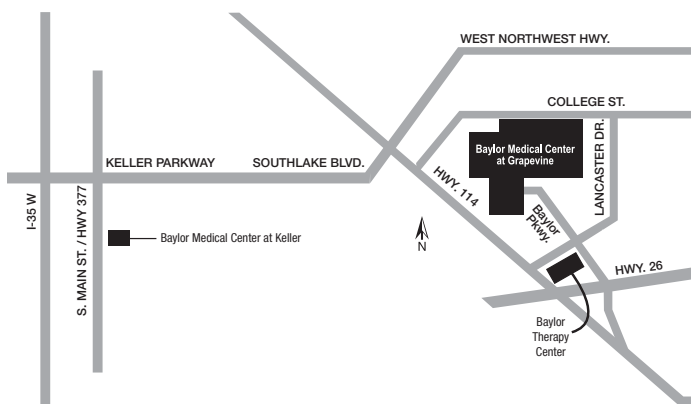
COMMUNITY PROGRAMS

Collaborating with the community through proactive health care initiatives helps Baylor Grapevine achieve the Baylor Health Care System's mission. Baylor Grapevine provides health fairs, presentations, screenings, outreach programs and supplies to area school districts, chambers of commerce, health associations, churches, employers and civic organizations. Baylor Grapevine also serves area children through collaborations with eight school districts. For fiscal year 2009, Baylor Regional Medical Center at Grapevine will report \$34,860,187* in community benefit, which includes providing care for charity patients and patients enrolled in government programs such as Medicare and Medicaid, as well as the unreimbursed costs of medical education, research and community programs.

LEADERSHIP

T. Douglas Lawson, President, Baylor Regional Medical Center at Grapevine

LOCATION MAP



**Baylor Regional Medical Center
at Grapevine**
1650 West College
Grapevine, Texas 75061
(817) 481-1588

Specialty Services

- Allergy and immunology
- Anesthesiology and pain management
- Cardiology
- Colon and rectal surgery
- Dermatology
- Diabetes management program
- Emergency medicine
- Endocrinology
- Epilepsy monitoring
- Family medicine
- Gastroenterology
- General surgery
- Gynecologic oncology
- Infectious disease
- Infertility/reproductive medicine
- Internal medicine
- Maternal fetal medicine
- Neonatology
- Neonatal Surgery
- Nephrology
- Neurology
- Obstetrics and gynecology
- Oncology
- Ophthalmology
- Oral and maxillofacial surgery
- Orthopaedics
- Orthopaedic surgery
- Otolaryngology
- Pathology
- Physical medicine and rehabilitation
- Plastic surgery
- Podiatry
- Pulmonary medicine
- Radiology
- Sleep disorders
- Spine Center
- Thoracic and cardiovascular surgery
- Urology
- Vascular surgery
- Weight loss surgery

*Represents preliminary information that will be reported to the Texas Department of State Health Services.

Physicians are members of the medical staff at one of Baylor Health Care System's subsidiary, community, or affiliated medical centers and are neither employees nor agents of those medical centers, Baylor Regional Medical Center at Grapevine or Baylor Health Care System.