About Baylor Charles A. Sammons Cancer Center at Dallas

Since opening our doors in May 1976, Baylor Charles A. Sammons Cancer Center at Dallas has been at the forefront of cancer care and research. We are the preferred cancer care provider in North Texas, based on the number of patients treated and on consumer choice, as reported by the National Research Corporation. The dedication and compassion of the experienced physicians on the medical staff at Baylor University Medical Center at Dallas plays an important role in our continued success. Baylor Sammons Cancer Center has the ninth largest Blood and Marrow Transplant program in the U.S., and pioneered the use of matched, unrelated donor bone marrow. Additionally, clinicians at Baylor Sammons Cancer Center take part in more than 100 clinical trials at any given time. Although we are pleased with how far we’ve come, we recognize there is still much work to be done in finding a cure for cancer.

With the opening of the new outpatient center, Baylor Sammons Cancer Center is taking cancer care to the next level. The 10-story, 467,000 sq. ft. facility is the largest outpatient cancer center in North Texas.

- You are first and foremost at the center of our work, and the new facility has been designed with you and your needs in mind.

- Everything, from the lighted elevator panels on each floor and the natural light flooding the hallways, to the facility-wide WiFi service and the peaceful, earth-toned décor, has been designed to create a tranquil and nurturing environment.

The new Baylor Sammons Cancer Center combines advanced screening, prevention, diagnostic and treatment services in one convenient location, under one roof. You now have easier access to additional services and educational resources to aid you in your cancer journey and return to everyday life.
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Personal Information

Please note that there are many other functions in the outpatient cancer center that support the cancer care you receive. For more information, please contact patient navigation at 214.820.3535.
On behalf of your caregivers, welcome to Baylor Charles A. Sammons Cancer Center at Dallas. For the past 35 years, our dedication to cancer care, research and education has made us the consumer choice for cancer care in North Texas. With the opening of our new 10-story facility, we also have the largest outpatient cancer center in North Texas—and we’ve built it all for you. Our cancer center offers a comforting, calming and warm atmosphere for you and your family, and now cancer-related services are gathered conveniently under one roof.

At Baylor Sammons Cancer Center, your care team is focused on creating a treatment plan specifically for you. Using a coordinated, multidisciplinary approach, your care team of physicians on the medical staff at Baylor University Medical Center at Dallas, nurses and specialists work together to integrate effective diagnostic and treatment methods to provide you with quality health care and compassionate support Baylor is known for. We offer 15 disease specific support groups and educational programs, and conduct more than 100 cancer clinical trials a year, making ours one of the most comprehensive programs in the country.

This is your patient guidebook. Everything you need to know about the care you will receive can be found here. A few of the topics covered include:

- How-to guide on navigating Baylor Sammons Cancer Center
- The role of your personal patient navigator
- Overview of the services offered
- Valet and self-parking
- Hours of Café Charles and coffee bar, Latte Hope
- Physicians offices
- Accessing the center’s WiFi
- A boutique specifically for those going through cancer treatment

We hope you will find this booklet to be a helpful resource for you, now and in the future.

A cancer diagnosis is just the beginning of what will be a challenging journey for you, your family and caregivers. Once you walk through our doors, you can be confident that you are not walking alone. You have an entire team of cancer care specialists behind you, resources around you and possibilities in front of you. Baylor Sammons Cancer Center is the new home for hope, and we’ll be with you through your treatment and beyond.
Baylor Sammons Cancer Center: Floor-by-Floor

Each floor is identified with a distinct natural element at the elevators. Healing Garden

Parking Level 1

Parking Level 2

1st Floor

Lobby

Parking, Surface Level
Chapel
Concierge/Information
  Patient Transport/Wheelchairs
  Art Tour
  Directory Screen
  Family Area
Texas Oncology Business Office, Suite 130
Texas Oncology Radiation Therapy, Suite 100
Texas Oncology Radiology Imaging, Suite 150
Texas Oncology Breast Surgeons, Suite 160
2nd Floor
American Cancer Society, Suite 200
Baylor Gift Shop, Suite 280
Coffee Shop—Latte Hope, Suite 270
Directory Screen
Ernie’s Appearance Center, Suite 210
Integrative Medicine Program, Suite 200
Oncology Outpatient Clinic, Suite 250
  Baylor Access Services/Registration
  Bone and Soft Tissue Tumor Clinic
  Dental Clinic
  FitSteps for Life®
  Head and Neck Cancer Clinic
  Physical Medicine and Rehabilitation
  Skin Cancer Screening Clinic
  Skull Base Clinic
  Speech Therapy
Outpatient Pharmacy at Baylor Sammons Cancer Center, Suite 240
Patient Navigation Program, Suite 220
Restaurant—Café Charles, Suite 260
Surgical Oncology Specialists, Suite 235
Skybridge
Virginia R. Cvetko Patient Education and Support Center, Suite 200
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3rd Floor
Texas Oncology Bone Marrow Transplant Laboratory
Texas Oncology Medical Records, Suite 350
Texas Oncology Chemotherapy/Infusion Center, Suite 300
Texas Oncology Blood and Marrow Transplant, Suite 300
Texas Oncology Pharmacy, Suite 350

4th Floor
Texas Oncology Main Laboratory
Texas Oncology Physician Offices
5th Floor
Baylor Sammons Cancer Center Administration, Suite 550
Baylor Health Care System Cancer Registry, Suite 560
Baylor Blood and Marrow Transplant Administration, Suite 570
Donor Recruitment—Be The Match® National Marrow Donor Program
Blood and Marrow Transplant Data Management and Analysis
Office of Clinical Oncology Research Coordination, Suite 540
Oncology Community Outreach, Suite 580
Oncology Medical Education, Suite 580
Oncology Scientific Publications, Suite 580
Oncology Research Laboratories, Suite 530

6th Floor
Future Growth

7th Floor
Baylor Access Services and Registration for MRI and Breast Center,
Suites 760
Baylor Sammons Cancer Center MRI, Suite 760
W.H. and Peggy Smith Breast Center, Suite 760
Hereditary Cancer Risk Program, Suite 760
Duke Realty, Suite 700

8th Floor
Simmons Transplant Institute, Suite 850
Abdominal Transplant Clinic
Baylor Liver and Pancreas Disease Center
Liver Consultants of Texas, Suite 860
9th Floor
Simmons Transplant Institute, Suite 950
  Administration
  Research

10th Floor
Business Center
Conference Center
  American Radiology Associates Conference Room
  CB Richard Ellis Conference Room
  Duke Realty Conference Room
  Kathleen M. Mennel Conference Room
  MEDCO Construction Conference Room
  Perkins + Will Conference Room
  Tom Hunt Auditorium

Non-Smoking Policy

Baylor University Medical Center at Dallas and Baylor Sammons Cancer Center are smoke-free facilities. Please be courteous and refrain from smoking on any part of the Dallas campus, including outside the outpatient clinic, on Baylor Dallas hospital grounds, or in parking lots and parking garages.
About Your Care Team

Your multidisciplinary cancer care team is comprised of a wide spectrum of specialists on the medical staff at Baylor University Medical Center at Dallas. Each physician, nurse and specialist plays a unique role in planning your care. Depending on your diagnosis and care plan, you will have some of the caregivers listed here.

Physicians

- **Cardiologist**: physicians specializing in the diagnosis and treatment of congenital heart defects, coronary artery disease, heart failure, valvular heart disease and electrophysiology.
- **Dentist**: specially trained in treating patients undergoing cancer therapy or transplant procedures. Provides pre-cancer and transplant evaluation and treatment and manages oral complications that may occur during and after cancer or transplant therapy.
- **Gynecologic oncologist**: specially trained in treatment of female reproductive cancers (surgical and chemotherapy); i.e., cervical, endometrial, ovarian uterine, vulva and vaginal cancers.
- **Hematologic oncologist**: specially trained physician in the diagnosis, treatment and prevention of diseases of the blood and bone marrow as well as immunological, blood clotting and vascular systems.
- **Medical oncologist**: specializes in the treatment of cancer using chemotherapy, hormone therapy and biological therapy.
- **Oncologist**: a physician who specializes in the diagnosis and treatment of cancer.
- **Oncology fellow**: a physician who has a medical degree and has completed a residency. As a fellow they are currently training in cancer care and treat patients under the supervision of an oncologist.
- **Surgical oncologist**: manages the surgical aspect of cancer including biopsy, staging and surgical resection of malignancies.

Professional Resources

- **American Cancer Society (ACS)**: a representative is also available on premises to offer assistance with the ACS resources, educational materials and services.
- **Chaplain**: assists people from all religious backgrounds to provide spiritual and religious support.
- **Clinical psychologist**: specially trained in the diagnosis and treatment of emotional and psychological issues patients may experience during cancer care by assisting with individual therapy.
• **Clinical social worker:** helps mobilize resources to support patients and their families during treatment. Their resources include emotional support, education and support groups.

• **Dental hygienist:** licensed oral health professional that focuses on the prevention and management of oral complications from cancer and transplant therapy. Provides specialized education to protect teeth and gums, and also the overall health of the patient.

• **Integrative therapist:** licensed professional who assists in symptom management through massage, art, music, meditation and/or other mind/body techniques.

• **Music practitioner:** provides live therapeutic music at the bedside to create a healing environment to help heal, restore and bring comfort. Group music classes are also available through the Cvetko Patient Education and Support Center. These services are offered free of charge.

• **Oncology Registered Nurse:** a registered nurse (RN) with a two or four year degree in the field of nursing and specializes in providing nursing care to patients with cancer.

• **Patient navigators:** a registered nurse provides patients the ability to better focus on healing by being an advocate to see them to recovery. The nurse navigator truly understands the patient’s needs and coordinates physician and self referrals to find the appropriate specialist for the patient. The nurse navigator is available to the patient and family providing real time service. They are knowledgeable about pathology results, treatment options and research protocols. The nurse navigator serves as an educational resource, assists with scheduling initial tests, consultations and collaborates with members of the medical team.

• **Pharmacist:** prepares and distributes physician ordered medications and chemotherapy.

• **Physical or occupational therapist:** assists with retuning gross and fine motor skills, which may weaken as a result of illness and treatments.

• **Registered dietitian:** specially trained in food and nutrition to help choose food and plan meals designed for your comfort, recovery and health during treatment.

• **Speech pathologist:** specially trained in the diagnosis and treatment of a variety of speech, voice and language disorders.

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**Baylor Access Services**

214.820.3484  Fax 214.820.3084

Access Services provides a variety of services that includes admissions, registration and offers support throughout the your experience. Access Services educates and counsels on financial issues. Access Services also provides assistance with Baylor’s financial assistance programs.
Baylor Liver and Pancreas Disease Center  
Suite 850  214.820.1756  BaylorHealth.com/Transplant

Formed in 1998, Baylor Liver and Pancreas Disease Center at Baylor University Medical Center is designed to provide advanced and comprehensive care to patients with hepatobiliary and pancreas diseases. The Center brings together a team of specialists, recognized for their expertise in the field. Since its inception, Baylor Liver and Pancreas Disease Center has treated more than 1,700 patients. The Center offers expertise in the treatment of liver cancer, pancreatic cancer and bile duct disorders. The specialists involved in treating patients with such disorders offer a multidisciplinary approach that offers a comprehensive, individualized treatment plan. The physicians share a commitment to making further advancements in the treatment of liver, pancreas and biliary diseases with the goal of bringing new advances to patient care as quickly as possible.

At Baylor Liver and Pancreas Disease Center, a wide variety of options are available for patients with benign or malignant liver tumors, bile duct cancer, bile duct injury, pancreatic tumors or chronic pancreatitis. Available treatments include:

- CyberKnife® radiation therapy
- Radiofrequency ablation
- TheraSphere®
- Chemoembolization
- Resection

In addition, it offers irreversible electroporation, a new minimally invasive treatment pioneered by and used for the first time at Baylor Liver and Pancreas Disease Center.

Baylor Sammons Cancer Center Clinics:
Oncology Outpatient Clinic  
Suite 250  214.820.6767

The Oncology Outpatient Clinic offers care for patients undergoing outpatient cancer treatments. The clinic also acts as a hub for many of our services including:

- Bone and soft tissue tumor clinic
- Cardiology services
- Dental clinic
- Head and neck cancer clinic
- Physical medicine and rehabilitation (PM&R)
• Skin cancer screening clinic
• Skull base center
• Speech therapy

When you arrive at the oncology outpatient clinic for registration, please remember the following items:
• A valid picture ID (Drivers license, passport or government issued identification)
• Insurance card
• Medication list
• Other documents and films as requested

Bone and Soft Tissue Tumor Clinic
Bone and soft tissue tumors form in the body’s connective tissue, which includes bone, cartilage, blood and fat. Some, but not all of these tumors are malignant or cancerous, meaning they have the ability to spread outside of the primary tumor site to other parts of the body. Malignant tumors are often called sarcomas. Each sarcoma is named after the normal body tissue type it most resembles. For instance, rhabdomyosarcoma is a cancer (sarcoma) of skeletal muscle (rhabdomyo). Similarly, osteosarcoma is a cancer (sarcoma) of the bone (osteo). Patients may be referred to this clinic to receive diagnostic evaluation of bone and soft tissue masses. Evaluation may include needle biopsy, Computed Tomography (CT) scan, Magnetic Resonance Imaging (MRI) scan, and/or Positron Emission Tomography (PET) scan, as well as comprehensive review of previous imaging studies.

Dental Clinic
Chemotherapy and radiation treatments and transplants affect many different parts of the body, including the mouth, teeth and gums. The dental clinic at Baylor Sammons Cancer Center provides preventive and proactive oral health care before and after cancer treatment or organ transplantation. Organ transplant recipients have a higher risk of oral cancer and should undergo regular screenings to detect cell abnormalities or irregularities.

Dental clinic and lab services are designed to reduce the incidence of oral complications associated with such treatments. The dentist and dental hygienists on the medical staff at Baylor Dallas understand the special oral needs of cancer and transplant patients, and will coordinate with your primary physicians to take an active stance in preserving your dental health.
FitSteps for Life®
Suite 250
Managed by the Cancer Foundation for Life, FitSteps for Life® is a free program that helps you improve your physical well being through exercise during cancer treatment. Trained staff members create individualized programs tailored to your fitness level, needs and goals. Exercise can help you feel stronger and reduce the side effects associated with cancer treatment. Enrollment in the program requires a referral from a physician. FitSteps for Life® includes:

• Cardiovascular aerobics using a treadmill, elliptical and pedometer
• Strength building and stretching exercises using lightweight dumbbells, stretch bands and stability balls
• Exercise with cancer survivors experiencing physical and psychological changes similar to yours
• Tools to implement the program at home and create a healthy, active lifestyle

Head and Neck Cancer Clinic
Baylor Sammons Cancer Center offers a coordinated team of physician specialists on the medical staff at Baylor Dallas, dentists associated with the Baylor College of Dentistry and other medical professionals, who work together to design the best diagnosis and treatment plan for each head and neck cancer patient. Speech pathology services are part of the multidisciplinary oncology outpatient clinic and provide intervention focusing on swallowing and communication deficits specific to the oncology patient. Available services include: clinical evaluation and treatment of swallowing disorders with specialty assessments available including fiberoptic endoscopic evaluation of swallowing (FEES) and modified barium swallow studies (Dysphagigrams). In addition to traditional dysphagia therapy, the clinic also provides neuromuscular electrical stimulation for swallowing. The clinic is equipped to meet the needs of patients with voice disorders such as post-laryngectomy rehabilitation, including tracheoesophageal prosthesis placement and management and electrolarynx training, as well as videostroboscopy and voice therapy. The head and neck cancer clinic is a specialized center of treatment. Appointments are available through physician referral only.

Physical Medicine and Rehabilitation (PM&R)
Suite 250 214.820.6767
Our physical and occupational therapists will help you stay fit and strong as you undergo your cancer treatments. Evidence-based practice shows that physical therapy can increase strength and endurance, improve
mobility, reduce fatigue, improve mood, reduce mental stress and anxiety, and increase your overall function in all areas of life. Some examples are:

- Massage therapy
- Lymphedema services
- Healing touch
- Healthy Steps™ group exercise program
- Shibashi

**Skin Cancer Screening Clinic—Free**

**214.820.8577**

Skin cancer is one of the most commonly diagnosed cancers in the U.S., and when caught early, one of the most treatable. That’s why Baylor Sammons Cancer Center is home to a free, self-referral skin cancer screening clinic. Our specialists will determine if that mole you’ve been worried about or that freckle you never noticed could potentially contain cancerous cells. The free skin cancer screening clinic is offered every third Friday, 8:30 –10 a.m. An appointment is required. To schedule your appointment, please call 214.820.8577.

**Skull Base Center**

**214.820.3900  BaylorHealth.com/SkullBaseCenter**

The Skull Base Center offers minimally invasive approaches to remove complex tumors in parts of the brain that are difficult to reach. This may be done in most cases through the natural openings of the nostrils and nasal cavities. With minimally invasive surgery, no facial or scalp incisions are needed and no skull bone has to be removed. Best of all, no normal brain tissue needs to be disrupted. This surgical approach uses advanced technology that allows surgeons to see inside the brain and perform the necessary tumor removal with the guidance of sophisticated computers.

Numerous departments and services at Baylor University Medical Center at Dallas support the Skull Base Center, allowing comprehensive evaluation and care in the diagnosis and treatment of skull based disease.

**Breast Center**

**W.H. and Peggy Smith Breast Center**

**Suite 760  214.820.9600  BaylorHealth.com/SammonsBreastCare**

W.H. and Peggy Smith Breast Center at Baylor Sammons Cancer Center is committed to offering patients every advantage in their battle against breast cancer. The center has received full accreditation from the National Accreditation Program for Breast Centers (NAPBC), awarded to those centers that
provide the highest level of quality breast care. Accreditation by the NAPBC is given only to those centers that voluntarily undergo a rigorous evaluation and review of their performance. Together with the Baylor Dallas breast imaging centers, Baylor Sammons Breast Center offers comprehensive breast health for all women. Our center offers services ranging from education and early detection to advanced treatment options and support.

**Hereditary Cancer Risk Program**

Suite 760  214.820.9600  BaylorHealth.com/DallasHereditary

**Breast and Ovarian**

The Hereditary Cancer Risk Program offers patient education, testing, interpretation of genetic testing results and discussion of options for managing breast and ovarian cancer. Professionals may develop a risk assessment for you using your family history, personal history, age, reproductive history and laboratory analysis of the *BRCA1* and *BRCA2* genes, which contribute to breast and other cancers.

Individuals who may benefit the most from genetic testing include those who have a personal history of:

- Breast cancer before age 50
- Ovarian cancer at any age
- Bilateral breast cancer
- Breast and ovarian cancer in the same individual
- Breast cancer in a male
- Ashkenazi Jewish descent

And/or with a maternal or paternal family history of:

- Two or more individuals in the family with breast and/or ovarian cancer
- One or more close male relatives with breast cancer
- Early onset breast cancer (before age 50)
- Ovarian cancer (at any age) in a close relative
- Confirmed *BRCA1* or *BRCA2* mutation

**Blood and Marrow Transplant Program**

Suite 570  214.820.4279  BaylorHealth.com/BMT

As the ninth largest Blood and Marrow Transplant (BMT) program in the U.S., the BMT program at Baylor Sammons Cancer Center offers a comprehensive range of services to treat hematologic (blood) cancers, lymphomas and myelomas. The program has performed more than 4,400 adult peripheral blood stem cell transplants and bone marrow transplants in the
past 27 years. This includes north Texas’ first adult marrow transplant in 1983 and the first matched unrelated donor transplant in 1988.

The program is accredited by the Foundation for the Accreditation of Cellular Therapy and is designated as a center of excellence by Aetna’s Institute of Quality for Transplant, Blue Cross Blue Shield’s Blue Distinction Center for Transplant, and United Healthcare’s Optum-Health Transplant Network. Currently, the program has more than 20 research trials for patients with leukemia, lymphoma, myelodysplastic syndrome, multiple myeloma and aplastic anemia.

**Be The Match®**

Be The Match® registry is the National Marrow Donor Program’s database of donors. Baylor Sammons Cancer Center is one of only nine programs in the U.S., and the only Texas program to offer all four components of the National Marrow Donor Program: a donor center, transplant center, bone marrow collection center and apheresis collection center. Apheresis is the process of separating one or more blood components, such as plasma, platelets or white blood cells, and then returning the blood to the donor. Most transplants use peripheral blood stem cells; only a small number are bone marrow transplants. The apheresis process is similar to a blood transfusion and it’s not painful. More than 50,000 people have joined the program and more than 300 patients in need were given the gift of life.

**Cancer Registry**

The staff of Baylor Sammons Cancer Center will continue to care about your health and well being after you are discharged from our care. One of the tools used for tracking care of patients after discharge is the cancer registry.

A cancer registry is a system for collecting and managing data from patients with cancer, certain blood disorders and benign tumors. In Texas, it is also required that hospitals report data in cancer cases to the State Cancer Registry Division of the Texas Department of State Health Services.

Cancer, like many diseases, requires lifetime follow-up. Staff of the cancer registry will obtain or may contact you to gather current information about you every year. This information includes your health status, current physician and last exam date.
**Chapel**

**Suite 170  214.820.2542**

The chapel is a quiet, tranquil space that offers you and your family a place to worship, pray, meditate and seek comfort.

In addition to incorporating space for religious art, the chapel includes various stations designed to offer a relaxing and reflective environment. Grief support and recovery services are also available to help deal with the effects of illness.

Baylor Sammons Cancer Center also recognizes the need for cultural and religious sensitivity. Our non-denominational chaplains receive special training and actively collaborate with clergy and leaders of other faiths. In addition to our chapel, a meditation room is available for introspective and contemplative thought. Everyone experiences prayer differently, and we strive to create an environment where all who enter can feel comfortable doing so.

**Meditation Room (Skybridge)**

On the Worth Street side of the skybridge is a quiet corner for prayer, contemplation and a moments rest. The meditation room’s central feature is a large sculpture that can be interpreted many ways, from flames of warmth to rivulets on ocean beaches. A beautiful cross, a wall of glass panes in soothing colors, and other artistic touches are found, along with comfortable benches and seats. This corner of space becomes a sanctuary for finding peace of mind and strength to continue the day’s work. It beckons patients, family members and friends sojourning with them, staff members, physicians, volunteers and others to come inside and find renewal.

**Chemotherapy and Infusion Services**

**Suite 300  214.370.1000**

Infusion therapy is a cancer treatment in which medications are delivered directly into the bloodstream intravenously to attack cancer cells. Texas Oncology infusion treatment and chemotherapy areas is located on the third floor.
Concierge/Information
214.820.2617

Our concierge and information center is located on the first floor of Baylor Sammons Cancer Center. Concierge services also can assist with finding and getting to appointment locations, transportation services, wheelchair services and dining locations.

This patient guidebook contains maps to show you where services are located. For more information about finding your way around Baylor Sammons Cancer Center, please refer to Baylor Sammons Cancer Center: Floor-by-Floor (pages 6–9). If you have questions, please don’t hesitate to ask your patient navigator or any Baylor representative. We’re glad to help.

Area Restaurants
Known for its culinary diversity, Dallas has a vast array of dining options conveniently located within blocks of Baylor Dallas and Baylor Sammons Cancer Center. For a list of local restaurants, please visit the concierge.

Art Tour (BCC Tour)
BCC Tour application (app) is a free downloadable application for iPhone, iPad and Android devices that offers patients and visitors an opportunity to explore the art collection located through the outpatient cancer center. Learn about Leadership in Energy and Environmental Design (LEED) building information and be connected with events and contact information.

Visitors may preview the art collection and LEED building information before their visit or check out a complimentary iPod Touch® or iPad® at the concierge desk on the first floor.

The art tour includes more than 20 artistic points of interest throughout the center, including a monumental glass art piece by artist Jim Bowman, photography from local artists, the Dr. Marvin J. Stone microscope collection, the Horner Family Chapel, among others. The BCC tour app is the first mobile application featuring a LEED tour of a health care facility in North Texas and also features an activities calendar for the center, with information on lectures, support groups, cooking classes and philanthropic events. It also offers a floor-by-floor directory and listing of classes and free screenings.

ATM
An ATM is located on the second floor at the skybridge.
Directory Screens
To help you find your way in our new building, we have two “way-finding” directory screens, which are located on the first and second floors. Each directory screen has a light up map with five category buttons designed to help you locate your intended destination quickly. To find what you are looking for on the map, press the button indicating where you currently are, then press the button representing the place you want to go. A path will light up on the map to show you the easiest route to your destination.

Family/Relaxation Areas
First and second floors (Lobbies and skybridge)

Finding Your Way
Directional signs can be found throughout the building to guide you around the center, and the first floor is home to our concierge services, which can direct you to your destination, should you need additional guidance. The concierge can also assist with finding appointment locations, transportation services, wheelchair services and dining location.

Guest Relations
214.820.2833
The guest relations department is comprised of guest relations and concierge desk representatives. These two distinct staff groups provide the comprehensive services within the department.

Our services include:
• Compliment and complaint handling
• Notary services, at no charge
• Staff and vendors who provide live in-person interpretation and document translation capabilities in any language through a certified level II interpreter

The guest relations department is an important part of Baylor’s commitment to clinical excellence and quality care. For more information or to request a service, please call 214.820.2833 or send us an email BUMC_Guest_Relations@BaylorHealth.edu.

Parking
Garage 4 is a six-level, 829-space parking garage (map on page 22). Entries are on both Worth Street and Junius Street. The elevator on the Southeast corner of the garage connects on the 3rd level to the skybridge that leads to the new Baylor Sammons Cancer Center and Worth Street Tower.
Parking Options and Rates
Parking provided by Standard Parking Corporation

Valet parking circle accessible from Worth Street:
- 0–2 hours $8.00
- 2–4 hours $10.00
- 4+ hours $15.00

Self-parking in the underground garage of the new outpatient cancer center or the surface lot accessible from Crutcher Street:
- 0–20 minutes $1.00
- 20 minutes–1 hour $3.00
- 1–2 hours $4.00
- 2–3 hours $6.00
- 3–4 hours $8.00
- 4–5 hours $10.00
- 5+ hours $12.00

Patient drop-off locations:
- Valet circle drive accessible from Worth Street
- Circle drive area at the back of the outpatient cancer center accessible from Crutcher Street

Parking provided by Baylor University Medical Center at Dallas
The existing parking options remain accessible from Worth Street across from the new outpatient cancer center:

- A skybridge is accessible on the third floor in garage 4 and Worth Street Tower.

- Valet drive in front of Worth Street Tower and the future cancer hospital at 3535 Worth Street. For patients needing extra help, a golf cart may be available to transport you to the new cancer center.
  - Per use $5.00

- Self-parking in garage 4; a sky bridge is accessible on the 3rd floor in garage 4.
  - Daily rate $4.00
  - Package of 5 vouchers* $10.00
Patient drop-off locations:
Valet circle drive accessible from Worth Street  
Circle drive area at the back of the outpatient cancer center accessible from Crutcher Street

* Sets of 5 parking vouchers are available for $10. They may be purchased in Ernie’s Appearance Center in Suite 210 or at the Wadley/Barnett Tower valet area or at the Baylor Parking Services office at 4005 Crutcher Street, Suite 160. For more information about purchasing parking vouchers, call Baylor Parking Services at 214.820.7275.

Complimentary valet parking for anyone displaying valid handicap license plates or hangtag is provided both by Baylor Dallas and Standard Parking Corporation.

**Patient Transport, Concierge Desk**
Should you require assistance traveling within Baylor Sammons Cancer Center or on the Baylor Dallas campus, your patient navigator will arrange for a transport escort at your convenience. You can also speak to the concierge, located on the first floor.

**Property Management**
**Duke Realty**
Suite 700  214.370.3989
Baylor Charles A. Sammons Cancer Center outpatient facility is managed by Baylor University Medical Center at Dallas and Duke Realty. Should you have questions regarding the property please visit the Duke Realty office, located on the seventh floor.

**Shuttle**
A free and frequent Baylor shuttle service will take visitors from the main hospital to other points on the Baylor Dallas campus. Depending on your destination, a shuttle will arrive every 15 to 30 minutes. Shuttles with wheelchair lifts are also available. For those who prefer to walk, directional signs will mark the best pedestrian route to Baylor Dallas hospitals and adjacent buildings. The first floor concierge also may assist.

**Wheelchairs**
Wheelchair services are available through the concierge, located on the first floor.

**WiFi Connectivity**
Baylor Sammons Cancer Center is equipped with free, wireless Internet connectivity throughout the building.
Conference Center

Located on the 10th floor of Baylor Sammons Cancer Center, our technologically advanced conference center provides a centralized venue benefitting the larger Dallas community and its physicians. This conference center enables Baylor to continue its progress in cancer research, education and treatment. Primary uses of the conference center includes physician conferences, hospital events, board meetings, public health classes, cancer education classes, guest speaker appearances, doctor-patient question-and-answer sessions and other programs to enrich and educate medical staff, patients, family members and caregivers.

Business Center

The business center is available to provide assistance for a few basic office functions. Located on the 10th floor in the conference center, the business center is available during normal visiting hours, 8 a.m. to 5 p.m. The business center offers use of the following equipment:

- Six computers with access to the Internet and the Microsoft Office suite
- Printer and copier

In addition to the services offered at the business center, WiFi Internet access is available throughout the Baylor Sammons Cancer Center as a complimentary service for patients, families and visitors.
**Dining and Refreshments**

**Café Charles**  
Suite 260  
It’s not always easy to take care of yourself when your primary concern is the care and treatment of a loved one affected by cancer. That’s why Baylor Sammons Cancer Center is committed to providing healthy, nutritious food to our patients and their caregivers. The main dining area, Café Charles, offers a menu of nourishing meals in a sunny, scenic setting that includes a balcony overlooking Baylor Tom Landry Fitness Center and Landry Park. Café Charles is open Monday through Friday, 7:30 a.m. to 3:30 p.m.

**Latte Hope**  
Suite 270  
Latte Hope is a coffee bar that offers gourmet coffees, teas and pastries in a pleasant, relaxing environment. Latte Hope is open Monday through Friday, 6:30 a.m. to 3:30 p.m.

**Vending Machines**  
2nd Floor  
Vending Machines are available 24-hours a day for quick snack and drink options. They can be found throughout the building, with the main vending area on the second floor next to Latte Hope.

**Financial Services**

**Baylor Health Care System Financial Services**  
214.820.3484  
Baylor Health Care System’s mission is to serve all people through exemplary health care, education, research and community service. Unexpected illness or accident can often cause financial strain to our patients and their families. Baylor provides financial counselors to help find ways to meet financial obligations for services provided. Any patient may request to speak to a financial counselor when being treated at Baylor. Uninsured patients who are admitted to the hospital will automatically receive financial counseling services from a Baylor representative.

**Texas Oncology Financial Services**  
214.370.1099  
Texas Oncology provides financial counseling to patients and their families. Texas Oncology’s financial counselors will help evaluate insurance benefits,
discuss your responsibilities and answer any questions regarding reimbursement.

Texas Oncology accepts Medicare, most commercial insurance plans and most major credit cards. After you and your physician determine a treatment plan, a financial counselor will provide an estimation of out-of-pocket expenses, as well as review the benefits of your insurance plan. Should you experience payment difficulties during your treatment course, please alert your financial counselor, as they assist in managing your account and resolving problems.

**Gardens**

Every part of Baylor Sammons Cancer Center, from the sandy colored wood to the airy and light-filled interior, is designed to promote a healing environment. Natural lighting and specialized light panels flood the hallways with a bright, sunny atmosphere. Beautiful touches may be found throughout the complex. Abundant, comfortable seating throughout the building provides room to relax. Clowns and therapeutic animals offer cheer, and art and music carts deliver healing sights and sounds. Our goal is provide a health center that nurtures your soul while healing your body.

**Healing Garden**

Healing gardens are an important feature in the health care setting. Research has shown the therapeutic benefits of nature; observing natural scenes evokes positive feelings, reduces stress and negative emotions. The healing garden is located on Worth Street in front of Baylor Sammons Cancer Center outpatient building.

**Interfaith Garden of Prayer**

Located on Junius Street and next to the emergency department, the Interfaith Garden of Prayer is a place of reflection and quiet to anyone in need. You may choose to sit on a bench and pray, enjoy nature or simply gather your thoughts. The water features add to a peaceful environment. You may wish to walk the labyrinth, a symbol found in religious and spiritual traditions in various forms around the world.

During your visit to the garden, please remain quiet and let others enjoy their quiet and privacy. Please refrain from smoking. No food or drinks are allowed this area.
Here are some suggestions for walking the labyrinth:

- Begin at the southwest entrance, which is closest to the emergency department. Follow the light stone paving to the center area.
- Walk at your own pace.
- As you walk to the center of the labyrinth, focus on releasing your concerns.
- Stay in the center for prayer, meditation or silence for as long as you need, then exit by following the same path.
- To pass someone going the opposite direction, simply step to the side then get back on the path to continue.

Remember that prayer and meditation experiences are all different. The Interfaith Garden of Prayer is designed to bring you comfort, serenity and healing in this sacred space.

**Integrative Medicine Program**  
**Suite 200  214.820.2608**

The Integrative Medicine program focuses on each patient’s concerns and needs from a holistic viewpoint, and provides quality care in a healing environment using complementary, ancillary and traditional medical approaches. Based on the philosophy that an individual’s physical, emotional, social and spiritual states are keys to wellness, the program approaches each patient with personalized suggestions for treatments designed to reach the individual’s goals. Together, the integrative therapist and you evaluate the type of cancer being treated and examine alternative therapies. From that point, a program is constructed and tailored to fit your unique requirements.

Consultations focus on nutrition and special diets, botanical supplements and mind/body techniques such as acupuncture. Cooking classes focusing on the nutritional needs of patients during treatment are offered in an on-site demonstration kitchen, a program that is unique to Baylor Sammons Cancer Center.

Focusing on lifestyle recommendations such as stress management, nutrition, exercise and sleep enables you to feel better physically and mentally, as well as assist with handling the physical and emotional challenges and side effects of cancer therapies.

Music and art classes also add dimension to customized care plans. The new integrative medicine program works in conjunction with the Virginia Gardens.
R. Cvetko Patient Education and Support Center. To enroll in the program, talk to your patient navigator or your physician.

**Laboratories**

**Blood and Marrow Transplant Laboratory**

Suite 300  214.370.1533

The Texas Oncology Blood and Marrow Transplant (BMT) laboratory serves BMT patients exclusively.

**Phlebotomy and Oncology Testing Laboratory**

Suite 437  214.370.1021

The Texas Oncology phlebotomy and oncology testing lab is located on the fourth floor. If you require blood work please go to this area. The lab will process your blood tests and provide the results to your physician.

**Medical Records/Health Information Management**

Baylor University Medical Center at Dallas Medical Records
214.820.2135, fax 214.820.3048

Texas Oncology Medical Records, Suite 360  214.370.1155

**Overnight Accommodations**

**Baylor Plaza Hotel**

3600 Gaston Ave. (Lobby of Wadley and Barnett Towers)  
214.820.7000

Baylor Plaza Hotel is located in the Wadley and Barnett Towers of Baylor University Medical Center at Dallas. The hotel offers rooms to patients, their families and visitors. Amenities provided include:

- Daily housekeeping services
- On-site laundry facilities
- Coffee maker and hairdryer
- Covered (underground) parking.

Check in time is 4 p.m. and checkout time is 11 a.m.

For information or reservations, please call 214.820.7000, or visit the concierge on the first floor of Baylor Sammons Cancer Center.
**Twice Blessed House**

214.820.6548  TBH.Office@BaylorHealth.edu

Twice Blessed House (TBH) is a community of 44 apartments dedicated to serving pre and post transplant patients at Baylor University Medical Center at Dallas by providing a warm family atmosphere and amenities needed for daily living. TBH is designed to offer patients and their caregivers temporary, affordable housing during the transplant valuation process and while recovering post transplant at Baylor Dallas.

TBH provides a home away from home for patients living more than 50 miles away from the transplant center on the campus of Baylor University Medical Center at Dallas.

TBH caring housing coordinators are available to answer questions and provide more information about Twice Blessed House, Monday through Friday, 8:30 a.m.–5 p.m. Call 214.820.6548 or e-mail TBH.Office@BaylorHealth.edu.

**Area Hotels**

For a list of local hotels that provide a discounted rate to Baylor patients and their families, please visit the Cvetko Patient Education and Support Center or the concierge on the first floor of Baylor Sammons Cancer Center.

**Patient Education and Support Services**

Virginia R. Cvetko Patient Education and Support Center
Suite 200  214.820.2608  BaylorHealth.com/Cvetko

Cancer education and support are two essential components in the treatment process. Named in honor of former patient Virginia R. Cvetko, the Cvetko Patient Education and Support Center provides many disease-specific and educational and support programs to help you and your caregivers understand and navigate the physical, emotional and spiritual challenges of fighting cancer. The Cvetko staff includes chaplains, nurses, social workers, clinical psychologists, music practitioner, a medical director and trained cancer survivor volunteers.

Group meetings allow you to learn more about your disease from experts, find encouragement and emotional support from other survivors, and learn solutions for managing the challenges of living with cancer.
In addition to hosting individual and group education meetings, the Cvetko Center is home to the Deborah K. Rodriguez resource library, which houses books and educational materials, as well as computers with Internet access.

**Demonstration Kitchen**

Eating healthy is crucial during cancer treatment. Sometimes you experience side effects that impact your nutritional intake and you may need to know how to cook healthy foods that accommodate new nutrition and taste needs.

The Virginia R. Cvetko Patient Education Center at Baylor Charles A. Sammons Cancer Center has expanded its services to offer a demonstration kitchen where a chef and registered dieticians teach you and your family how to cook nutritionally and deliciously during cancer treatment.

Classes have varying nutritional and food selection themes and also offer menus and recommendations for cancer prevention diets.

The demonstration kitchen is located within the Cvetko Center in Suite 200. Classes are held monthly and registration is required. To register, please call 214.820.2608.

**Library**

**Suite 200**

The Deborah K. Rodriguez Library is open to everyone at Baylor Sammons Cancer Center. The resource room houses books and educational materials as well as computers with Internet access. Whether your aim is to do some online research, read up on the latest innovative clinical trials, check your email or to simply decompress and play a game of solitaire, the library offers an area to work in peace and quiet.

**Social Work Services**

**Suite 200**

Our social workers are available to help you and your family caregiver with emotional, financial and general coping concerns. You, your family and your social worker will meet and assess your specific needs during your treatment, and develop a plan to help you as required. Your social worker can also help connect you to the services you may need.
Support Groups
Baylor Sammons Cancer Center offers you and your family many different types of support groups, ranging from educational to disease-specific through the Cvetko Center.

Please call 214.820.2608 for class specifics and location.

Support Programs for Patients and Families
Programs are held in Suite 200.
- Look Good...Feel Better®—an American Cancer Society program that helps patients undergoing cancer treatment feel more comfortable with the changes in their appearance.
- Wisdom for Life—educational programs for anyone who has been diagnosed with cancer.
- Express Yourself—a program that inspires you to explore your cancer journey through color and shape. Art experience is not required and the program is open to patients and caregivers.
- Relaxation Made Easy—a program that explores relaxation techniques to reduce tension, anxiety, anger and fatigue.
- Healing Through Journaling—a program that uses writing techniques to help people gain insight and improve communication during treatment.

Disease Specific Support Groups
For more information visit us at BaylorHealth.com/Cvetko and to register please call 214.820.2608.
- Amyloid Support North Texas: Quarterly
- Bladder/Kidney Cancer Support Group: Monthly
- Breast Cancer Support Group: Monthly
- Carcinoid Cancer Texas Survivors: Monthly
- Colon Cancer Support Group: Monthly
- Graft-Versus-Host Disease Support Group: Quarterly
- Lung Cancer Education Support Group: Monthly
- North Texas Myeloma Support Group: Monthly
- Ovarian Cancer Support Group: Mondays
- Oral, Head and Neck Cancer Support Group: Monthly
- Prostate Cancer Education and Support Group: Monthly
- Waldenström’s Macroglobulinemia Support Group: Bi-monthly
- Young Adults Living with Cancer Support Group: Monthly

Educational Programs
- Clinical Updates—a monthly program designed to give information on a specific topic or disease.
• Wisdom for Life—educational programs for anyone who has been diagnosed with cancer.
• Healthy cooking demonstrations—live demonstrations on different topics of food preparation, twice monthly.

American Cancer Society
The American Cancer Society has a Health Initiative Community Manager located in suite 200 to assist cancer patients and their families in managing their lives day to day with accessing information for understanding their cancer diagnosis and with navigation for resources such as transportation, wigs, support groups, and financial assistance.

Patient Navigation Program
Suite 220  214.820.3535

Baylor Sammons Cancer Center patient navigation program is designed to assist you and your family in navigating through the system for cancer care. Following an initial cancer diagnosis, the different types of physicians you may see and the many decisions you will make are often overwhelming. That’s why every family who walks through our doors has access to a patient navigator.

A patient navigator is a registered nurse who is available to you and your family as an advocate, guide and moral supporter who understands your needs and will see you through your recovery.

Your patient navigator will:
• Help you gather all your medical records
• Schedule your appointments
• Coordinate referrals to cancer specialists
• Answer general questions about cancer
• Help you, your caregiver and loved ones understand your personal plan of care
• Keep track of your treatment progress
• Provide information to make your visits easier, such as directions and information about parking, transportation and hotels
• Provide information on cancer research trials
• Simplify access to services such as education, support and identification of resources needed

**Pharmacy Services**

**Baylor Sammons Cancer Center Pharmacy**
**Suite 240  214.820.8400**
Located on the second floor of the oncology outpatient area, specializes in filling prescription and medications for cancer and transplant patients.

**Texas Oncology Pharmacy**
**Suite 350  214.370.1618**
Located on the third floor of Baylor Sammons Cancer Center, specializes in providing medications for oncology patients.

**Phone Directory**

**Referrals**
Baylor Sammons Cancer Center at Dallas  Patient Navigation Program  214.820.3535

**Administration**
Cancer Center Administration  214.820.3433
Alan M. Miller, MD, PhD  Medical Director, Baylor Sammons Cancer Center  214.820.2881
Donna Bowers, JD, RHIA, CHP  Vice President/Oncology, Baylor Health Care System, Chief Operating Officer, Baylor Sammons Cancer Center  214.820.2849
Sylvia Coats, Director of Administration, Baylor Sammons Cancer Center  214.820.3449
Jerry Hopgood, MBA, CHPS, Director/Oncology, Baylor Health Care System  214.820.7833
John McWhorter, MHA  President, Baylor University Medical Center at Dallas  214.820.4141
Ethel Randall, Director of Breast Imaging, Baylor Health Care System  214.820.6594
Texas Oncology  214.370.1000
R. Steven Paulson, MD, President and Chairman of the Board
Joni Mokry, RN, OCN, Practice Director
B. Scott Cheek, MD, Texas Oncology Area Medical Director, Sammons Cancer Center
**Foundation**

Baylor Health Care System Foundation 214.820.3136

**Cancer Center Programs**

Blood and Marrow Transplant Inpatient Services 214.820.2744
- Be the Match® 214.820.4279
- Outpatient Services 214.370.1500
- Cutaneous T-Cell Lymphoma Clinic 214.370.1500
- Graft-Versus-Host Disease Clinic (GVHD) 214.370.1500

Clinical Oncology Research Coordination 214.818.8471

W.H. and Peggy Smith Breast Center 214.820.9600
- Breast cancer prevention research trials
- Breast Care for a Lifetime™
- Breast health education
- Personal risk evaluation

Hereditary Cancer Risk Program 214.820.9600

Baylor Liver and Pancreas Disease Center 214.820.1756

Lymphedema Program 214.820.1931
- Lymphedema prevention and treatment services

Oncology Outpatient Clinic 214.820.3535
- Bone and Soft Tissue Tumor Center
- Dental Clinic
- FitSteps®
- Head and Neck Clinic
- Physical Medicine and Rehabilitation
- Skin Cancer Screening Clinic
- Skull Base Clinic
- Speech Therapy

Radiation Oncology 214.370.1400

**Research**

Clinical Oncology Research Coordination 214.818.8472

Innovative Clinical Trials Center

**Support Services**

Baylor Gift Shop 214.818.6917

Baylor Valet Parking at Worth Street Tower 214.820.8077

Cancer Registry 214.820.3976

Ernie’s Appearance Center 214.820.8282
- Prostheses and specialty care items for cancer patients
- Nutraceuticals

Guest Relations 214.820.2833

Marketing and Public Relations 214.820.2116

**Foundation**

Baylor Health Care System Foundation 214.820.3136

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- Prostheses and specialty care items for cancer patients
- Nutraceuticals

Guest Relations 214.820.2833

Marketing and Public Relations 214.820.2116
Medical Records/Health Information Management

- Baylor Dallas: 214.820.2135
- Texas Oncology: 214.370.1155

Patient Transport: 214.818.6400

Pharmacy Services

- Baylor Sammons Cancer Center Pharmacy: 214.820.8400
- Texas Oncology Pharmacy: 214.370.1618

Sammons Events and Community Relations: 214.818.8473

Screenings
- Head and neck cancer
- Skin cancer/melanoma
- Prostate cancer

Security Escort: 214.820.2833

Smoking Cessation Program: 214.820.3535

Standard Valet Parking at outpatient cancer center: 972.762.5558

Virginia R. Cvetko Patient Education and Support Center: 214.820.2608
- Patient/family education and support programs
- Patient resource centers/oncology libraries

Volunteer Services: 214.820.2441

**Radiology/Imaging**

**Baylor MRI Suite**

**Suite 760  214.818.6593**

Magnetic Resonance Imaging (MRI) is a non-invasive way to take an internal image of the human body. To capture these images, the MRI machine uses powerful magnets and radio waves. This procedure does not involve radiation. Be sure all of your patient information forms are filled out as accurately as possible before you arrive at the laboratory.

**Texas Oncology Radiology/Imaging**

**Suite 150  214.370.1400**

Medical imaging plays an important role in your health care. A wide range of sophisticated equipment helps diagnose the disease and assists in the management and treatment of your cancer care.

**Radiation Therapy**

**Suite 100  214.370.1400**

Radiation therapy uses a beam of focused radiation to destroy cancerous cells while minimizing the damage to nearby healthy tissues. Texas Oncology offers a full range of advanced radiation modalities for patients whose treatment plan includes radiation therapy.
Research

Office of Clinical Oncology Research Coordination
Oncology Research Laboratories
Suite 540  214.818.8472
Physicians on the medical staff at Baylor University Medical Center at Dallas conduct many cancer research trials to study ways to prevent and treat a variety of cancers. The Office of Clinical Oncology Research Coordination provides access to cancer trials for patients and physicians through printed and web-based trial directories. The office serves as the central information repository and report generator for cancer research activities.

Innovative Clinical Trials Center
The Innovative Clinical Trials Center is a clinic dedicated to patients being treated in early phase clinical trials, providing the opportunity for patients to have access to newer cancer treatments. The clinic offers laboratory and infusion services in order that patients being treated on these clinical trials can receive most of their clinical care in the same place where they see the physician for clinic appointments.

Retail

Baylor Gift Shop
Suite 280  214.818.6917
Whether you want to give a gift of encouragement or just a thoughtful “thinking of you” gesture, the gift shop at Baylor Sammons Cancer Center offers a variety of choices, including cards, flowers, jewelry and toiletries. The gift shop is open Monday through Friday, 8:30 a.m. to 4:30 p.m.

Cancer Boutique
(Ernie’s Appearance Center)
Suite 210  214.820.8282
Ernie’s Appearance Center is a special boutique designed to help you look and feel your best during your cancer treatment. The boutique’s products and services can help minimize the effect of treatment and include:
- Breast prostheses by a certified fitter
- Mastectomy and fashion bras by a certified fitter
- Hair alternatives such as wigs, hats, scarves and head wraps
- Mastectomy swimsuits and specialized clothing
- Vitamins and nutritional support products
- Sun-protective clothing
- Compression garments
• Books offering education, meditation, nutrition and humor
• Gift items
• Certified fitter is available to help meet any special needs
• Medicare assignment accepted

Walk-ins are welcome, or you can make an appointment. Ernie’s Appearance Center is open Monday through Friday, 8:30 a.m. to 4:30 p.m.

Security

214.820.4444
Patient safety is a constant priority at Baylor Sammons Cancer Center. Our team of security officers and police work around the clock to ensure the safety of you and your family. If you notice suspicious activity, report the incident to any Baylor Health Care System police officer immediately.

Security Escort

214.820.2833
If you are leaving Baylor Sammons Cancer Center after normal operating hours and are concerned about your surroundings, a security officer can escort you to your vehicle. If you are disabled or require special assistance, call 214.820.2833.

Simmons Transplant Institute (Solid Organ)

Abdominal Transplant Clinic

Suite 850
Baylor’s transplant program was established in December 1984. Today, it is one of the nation’s best. The Annette C. and Harold C. Simmons Transplant Institute is the integration of transplant services at Baylor University Medical Center at Dallas and Baylor All Saints Medical Center at Fort Worth. Together, Baylor Dallas and Baylor Fort Worth are one of the largest multispecialty transplant centers in the country.

The Abdominal Transplant Clinic, part of the Annette C. and Harold C. Simmons Transplant Institute at Baylor University Medical Center at Dallas, has a team dedicated to providing advanced care to patients requiring transplantation of the liver, kidney, pancreas and islet cells. Our services include treatment of chronic organ disease and post transplant care by a team of experienced medical professionals to include hepatologists and transplant surgeons on the medical staff at Baylor, nurse coordinators,
dietitians and social workers. Included in the clinic are 8 exam rooms, 7 procedure rooms, and 4 infusion chairs. The transplant team currently participates in greater than 90 active research protocols, and through Baylor’s research program, many of the researched drugs now are used as standard therapy.

**Skybridge**

Access from Worth Street Tower and Garage 4 on third level. Access is available on the second floor of Baylor Sammons Cancer Center. With access from parking Garage 4 to the outpatient center, Baylor Sammons Cancer Center features an enclosed, air-conditioned pedestrian skybridge that connects the parking garage to the outpatient cancer center and the forthcoming cancer hospital. No matter the weather outside, the skybridge protects you from the elements and keeps you comfortable as you journey back and forth from the outpatient cancer center.

**Volunteer Services**

214.820.2441

Baylor Health Care System is always looking for caring, compassionate and knowledgeable people to help support our mission: To help every member of our community achieve better health and quality of life. From answering phones to comforting families during a traumatic event, our volunteers make a significant impact on our patients and the community. You can apply to become a volunteer by calling volunteer services or by completing our online application at BaylorHealth.com/Community.

**Web Sites and Additional Information**

**BaylorHealth.com**

The primary Web site for Baylor Health Care System, BaylorHealth.com, helps you find everything from physicians and locations to health information and symptom checkers at the click of a mouse.

**BaylorHealth.com/DallasCancer**

The online home for hope lives here. Read about new clinical trials, find support groups and explore all the options Baylor Sammons Cancer Center has to offer.
Baylor Health Care System Foundation

Baylor Health Care System Foundation was created to support Baylor Health Care System’s mission and vision. The Foundation is a non-profit organization dedicated to helping the citizens of North Texas and providing hands-on opportunities for philanthropic leaders to be involved in health care initiatives. Since its creation in 1978, Baylor Health Care System Foundation has raised more than 318 million dollars and invested capital in 600 different health care initiatives. Our more than 8,400 thousand active donors include community activists, business owners, employees and former patients and their families. If you would like to make a gift to the Baylor Health Care System Foundation, please visit Give.BaylorHealth.com.

Give.BaylorHealth.com

Did you or a loved one receive outstanding care at one of Baylor Health Care System facilities? Do you want to give back to Baylor but don’t know how? Visit Give.BaylorHealth.com to find out more about Baylor Health Care System Foundation and how every gift makes a difference.

FOLLOW US ON:
Username: BaylorHealth  
3410 Worth Street
Dallas, Texas 75246
1.800.4BAYLOR
214.820.3535
BaylorHealth.com/DallasCancer
**Personal Information**

**My Care Team**

Patient Navigator: ________________________________

Medical Oncologist: ______________________________

Surgical Oncologist: ______________________________

Specialty Oncologist: ______________________________

Oncology Registered Nurse: ________________________

Specialists: ________________________________

Additional Support: ______________________________

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My Notes